

# Community Resource Directory

Programs and Services  
For Adults  
In Racine County



14200 Washington Ave  
Sturtevant, WI 53177

**262-833-8777**

Toll Free: 866-219-1043

TTY: Wisconsin Relay 711

<https://www.adrc.racinecounty.com>



## Quick Reference for Services:

### When I need...

### I can ask for.....

Help around the house

In-home assistance  
Assistive technology (like home modifications)  
Skills Exchanges

Page 19  
Page 40  
Page 81

Help with meals

Home-Delivered meals  
Help with meal preparation (in-home assist)  
Senior dining

Pages 35  
thru 38

Companionship and  
Friendship

Friendship Centers  
Leisure Activities

Pages 65  
thru 69

To feel more secure

Personal Emergency Response systems

Page 72

Rides to the doctor, or for  
shopping etc.

Transportation Services

Pages 83  
thru 86

Health Care in my Home

Care in the home

Page 10  
thru 24

Help for the person who  
takes care of me

Respite care

Page 78

A place where I can go for a  
few hours some days to get  
health or personal care and  
be around people while still  
living at home

Day Care Services for Adults

Page 28

Help planning my future  
long-term care needs or  
help with benefit issues

Contact the ADRC and request assistance, you  
can also ask for the Benefit Specialist

Page 9

My own living space with  
some help when I need it

Contact the ADRC at 262-833-8777 and request a  
copy of the living options directory, or talk with us  
about your housing needs and concerns. We  
would be happy to talk about what is available in  
our community.

For many other categories, check the table of contents on the next page or the Index at the back of this directory if you know the name of the place you are looking for. You can also call the friendly staff at the ADRC with any questions you might have.

**262-833-8777**  
**866-219-1043 Toll Free**  
**WI Relay 711 for TTY users**



Aging & Disability Resource Center  
of Racine County

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# Introduction

## ***Mission***

To provide older adults and people with physical or intellectual/developmental disabilities the resources needed to live with dignity and security and achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center (ADRC) is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

## ***Role of the ADRC***

ADRCs provide a central source of reliable and objective information about a broad range of programs and services. They help people understand and evaluate the various options available to them. By enabling people to find resources in their communities and make informed decisions about long-term care, ADRCs help people conserve their personal resources, maintain self-sufficiency and delay or prevent the need for potentially expensive long-term care. ADRCs also serve as the single access point for publicly funded long-term care, including Family Care and IRIS.

ADRC services are available to older adults and people with disabilities regardless of income and regardless of the person's eligibility for publicly funded long-term care. ADRC services are also available to families, friends, caregivers, and others who work with or care about older people or people with disabilities. To promote use of their services, ADRCs should be physically accessible and be able to provide information and assistance in a private and confidential manner, provide a welcoming and inviting place where customers feel comfortable coming for services, and be available at a location preferred by and at a time convenient to individual customers.

## **Location and Contact information to call or walk-in:**

### **Main Office:**

14200 Washington Ave

Sturtevant, WI 53177

Phone: **262-833-8777**

TTY: WI Relay 711

Toll Free: 1-866-219-1043

Email: [ADRC@racinecounty.com](mailto:ADRC@racinecounty.com)

Website: <http://www.adrc.racinecounty.com>

***We look forward to serving you  
Sincerely,  
The staff members of the ADRC***

The information in this booklet was compiled as a guide to available services and programs. It is intended to be used by Aging and Disability Resource Center of Racine County (ADRC) staff members when meeting or talking with consumers. For more detailed or current information, call the agency listed, or contact the ADRC.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers, and therefore cannot guarantee the quality of services provided. All information in this booklet is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors, or omissions.

# At Risk Adults

*If you are concerned about a vulnerable friend, family member, co-worker, neighbor, or church member, consider calling one of these resources for information and help.*

## **Domestic Violence Issues:**

*Programs that provide information and/or services that deal with the topic of domestic violence, i.e., spouse/partner abuse.*

**National Domestic Violence Hotline**

**800-799-7233**

**Domestic Shelter Information (National)**

<https://www.domesticshelters.org/>

**BeLEAF Survivors**

**262-637-SAFE (7233)**

<https://beleafsurvivors.org/>

24-hour crisis line, 24-hour hospital response, short and long-term counseling, support groups, legal advocacy, family advocacy community awareness activities and prevention education. Racine County based.

**Wisconsin Law Library**

<http://wilawlibrary.gov/topics/familylaw/domesticabuse.php>

Variety of internet resources connecting to agencies and statutes related to domestic abuse.

**Women's Resource Center**

**262-633-3274**

PO Box 1764

**262-633-3233 24-hr crisis**

Racine, WI 53401

<https://www.wrcracinewi.com/>

Provides crisis intervention, advocacy, education, and prevention services for a diverse population of victims or individuals at risk of domestic abuse and/or sexual assault.

## **Elder Abuse Issues:**

*Programs that provide information and/or services that deal with the topic of elder and/or dependent adult abuse or neglect.*

**Elders and Vulnerable Adults at Risk –**

**262-833-8777**

**Adult Protective Services**

**(8 am – 4:30 pm)**

**Crisis and 24-hr line:**

**262-638-6741**

**Wisconsin Department of Health Services**

<https://www.dhs.wisconsin.gov/aps/index.htm>

Information regarding reporting and other resources regarding Elder Abuse.

# Advocacy

*There are times when we ask for help and nobody listens to us. At those times, we need an advocate, someone to speak for us, or to help us find the right person to talk to. Consider one of these advocacy agencies when you talk, but no one is listening.*

## Older Adult/Aging and other Issues:

### **AARP – Wisconsin**

**886-448-3611**

222 W Washington Ave, Suite 600  
Madison, WI 53703

<https://states.aarp.org/wisconsin/>

Advocacy, Livable Communities, Health and Economic Security.

### **ADA Information Line**

**800-514-0301**

<https://www.ada.gov/infoline.htm>

### **Commission on Aging**

**262-833-8778**

Seniors have a voice in determining what services are offered for older adults in Racine County. Persons interested in serving on the committee may submit their name to the Racine County Executive by calling the above number.

### **Coalition of Wisconsin Aging & Health Groups (CWAG)**

**608-224-0606**

PO Box 628248, Madison, WI 53562

**800-488-2596**

<https://www.cwagwisconsin.org/>

A statewide nonprofit, nonpartisan organization, focus on advocacy and elder identity theft and financial abuse.

**Disability Rights** – See page 8

### **Guardianship Support Center (Wisconsin)**

**855-409-9410**

Information and resources on adult guardianship and advance directive issues.

E-mail: [guardian@gwaar.org](mailto:guardian@gwaar.org)

Web: <https://gwaar.org/guardianship-resources>

### **LGBT Center of Southeastern WI**

**262-664-4100**

1456 Junction Ave, Racine WI 53403

<https://lgbtsewi.org/>

Offers support groups, social programming, crisis help, service referrals

### **S.A.G.E- LGBT Elder Hotline**

**888-234-7243**

<https://www.sageusa.org/>

### **Wisconsin Senior Medicare Patrol (SMP)**

**888-818-2611**

<https://www.smpwi.org/>

SMPs empower and assist Medicare beneficiaries, their families, and caregiver to prevent, detect, and report health care fraud, errors, and abuse through outreach, counseling, and education.

## **Ombudsman:**

*An Ombudsman is an advocate for long term care consumers who are aged 60 and over who reside in nursing homes, group homes or are participating in the various long-term care programs.*

### **Ombudsman Program**

**800-815-0015**

Board on Aging and Long-Term Care

1402 Pankratz St, Suite 111

Madison, WI 53704

<https://longtermcare.wi.gov/Pages/Home.aspx>

## **Discrimination Assistance:**

*Programs that provide assistance for people who believe that they have been treated unfairly or denied normal privileges based on their age, gender, race or ethnic origin, nationality, religion, disability, sexual orientation or marital status.*

### **Disability Rights Wisconsin**

**800-928-8778**

<https://disabilityrightswi.org/>

Disability Drug Benefit Helpline (Medicare Part D)

**800-926-4862**

Disability Voting Rights Helpline

**844-347-8683**

#### **Madison**

**608-267-0214**

131 W Wilson St, Suite 700

Madison, WI 53703

#### **Milwaukee**

**414-773-4646**

6737 W Washington St, Suite 3230

Milwaukee, WI 53214

Information and referral; advice and guidance in self-advocacy, other programs.

### **Great Lakes ADA Center**

**800-949-4232**

<https://www.adagreatlakes.org/>

Information and guidance on Americans with Disabilities Act

### **NAACP – Racine Branch**

**262-632-1151**

<https://naacp.org/>

1633 Racine St

Racine, WI 53403

### **Urban League of Racine & Kenosha Inc**

**262-637-8532**

<https://www.ulrk.org/>

718 N Memorial Dr

Racine, WI 53404

### **US Equal Employment Opportunity Commission**

**800-669-4000**

**(EEOC)** <https://www.eeoc.gov/>

**800-669-6820 TTY**

131 M Street, NE, Washington DC 20507

Representatives available 8:30 am to 5:30 pm - EST. Automated system with answers to frequently asked questions is available on a 24-hour basis.

#### **EEOC – Milwaukee Office**

**800-669-4000**

Reuss Federal Plaza

310 W Wisconsin Ave Suite 800

Milwaukee WI 53203

# Benefits Assistance

*Programs that provide assistance for people who are having difficulty understanding benefits to which they are entitled by law. The programs may help people understand the eligibility criteria for benefits, the benefits provided by the program, the payment process and the rights of beneficiaries, and provide consultation and advice.*

**Aging & Disability Resource Center of Racine County (ADRC) 262-833-8777**

14200 Washington Ave  
Sturtevant, WI 53177

**866-219-1043**  
**WI Relay 711**

<https://adrc.racinecounty.com>

**Benefit Specialist Programs**

Assists seniors and disabled adults who have been denied such benefits as Medicare, Medicaid, FoodShare, SSI and Social Security. Provides advocacy and counseling on a selected basis for other non-legal issues. Contact the ADRC and request a referral.

**Medical Bill Assistance**

Contact the financial office of your healthcare provider to discuss available assistance programs. They should also assist with processing and questions about any medical bills and insurance forms. Also see page 49 for patient assistance programs.

**Trellis Pension and Retirement Rights**

**866-783-5021**

Minnesota Senior Federation  
1265 Grey Fox Rd, Ste 2  
Arden Hills, MN 55112

<https://trellisconnects.org/programs/retirement-rights/>

Trellis Pension and Retirement Rights can assist with retirement plans offered by private and government employers, including: Pension plans, 401(k), 403(b), and 457 “defined contribution” plans, Profit-sharing plans, Cash balance and other hybrid pension plans for residents of Iowa, Minnesota, North Dakota, South Dakota and **Wisconsin**.

**Wisconsin Kenosha Racine Partnership (WGRP)**

**888-794-5820**

1717 Taylor Ave, Racine, WI 53403

Burlington Service Center – 1072 Milwaukee Ave, Burlington WI 53105

<https://www.racinecounty.com/departments/human-services/economic-support-services>

Information about Food Share, W-2, and Wisconsin Medicaid programs. If needed, all applications can also be accessed online at

<https://access.wisconsin.gov/access/>

# Care in the Home

## 1. Reasons, Needs, and Interest

Home care services can enhance health and quality of life by helping someone to maintain independence in their own home. The type of home care service someone may need depends on mental and physical health, support available from family or friends, and if the person lives in their own home or in a facility that provides some types of assistance. Home care services can range from help with chores to professional health care and rehabilitation. Various services provided in the home can be helpful as people become frail with age, are disabled, are recovering from illness, surgery or accident, or have a terminal or chronic illness. Finding the right home health care services requires talking with the person in need, the person's doctor, other health professionals, and local agencies.

Important considerations:

What are the person's needs and abilities?

Will the person be willing to accept care in the home?

What types of services are available in the community and who will pay for them?

## 2. How Will I pay for Home Care?

*Adapted from the Visiting Nurse Associations of America website*

### **Medicare**

Medicare is a national health insurance program designed primarily for people 65 years of age and older, some disabled people less than 65 years of age, and people with end-stage renal disease. Medicare is provided by the Federal government. Medicare pays for certain healthcare services in the home. This is known as the Medicare home health benefit.

If you have Medicare coverage, you can use your home health benefits if you meet **all** of the following conditions:

1. Your doctor must decide that you need medical care at home and make a plan for this care.
2. You must need one or more of the following: intermittent (not full-time) skilled nursing care; physical therapy; speech pathology services or continued occupational therapy.
3. The home health agency caring for you must be approved by the Medicare Program (Medicare-certified).
4. You must be homebound or normally unable to leave home unassisted. To be homebound means that leaving home takes considerable and taxing effort. A person may leave home for medical treatment or short, infrequent absences for non-medical reasons, such as a trip to attend religious services. You can still get home healthcare if you attend adult day care.

### **Eligibility is also based on the number of services you need**

If you meet the conditions above, Medicare pays for your covered home health services for as long as you are eligible, and your doctor says you need them. However, the skilled nursing care and home health aide services are only covered on a part-time or "intermittent"

basis. This means there are limits on the number of hours per day or days per week that you can get skilled nursing or home health aide services.

If you meet all four (4) of the conditions, Medicare will cover:

- Skilled nursing on a part-time basis. This care can only be delivered safely by a registered or licensed practical nurse.
- Home health aide services on a part time basis. These services include help with personal care such as bathing, using the toilet, or dressing. Medicare does not cover home health aide services unless you are also getting skilled care such as nursing or other therapy.
- Physical therapy, speech language pathology services, and occupational therapy if the doctor says you need it.
- Hospice care.
- Medical social services to help with social and emotional concerns related to your illness.
- Certain medical supplies, like wound dressings but no prescription drugs.

**Medicare does not pay for:**

- 24-hours a day care in the home.
- Meals delivered to your home.
- Homemaker services like shopping, cleaning, and laundry when this is the only care you need, and when these services aren't related to your plan of care.
- Personal care given by home health aides like bathing, dressing, and using the bathroom when this is the only care you need.

If you would like more information about Medicare, call 1-800-MEDICARE.

### **Medicaid**

Medicaid is a joint federal and state program that helps pay medical costs for some people with limited or low income and resources. Some people qualify for both Medicare and Medicaid. In general, most of your healthcare costs are covered if you have Medicare and Medicaid. To qualify for Medicaid, you must have a low income, little savings and have no other substantial assets, as defined by your state. To find out more information on what Medicaid covers for home healthcare, contact the Aging and Disability Resource Center at 262-833-8777.

### **Private Insurance**

Typically, insurance plans cover some home healthcare services for acute needs. As with Medicare, most insurance plans require that a doctor determine that the care is needed and has developed a plan for care in the home. The best way to determine if you have this coverage with your insurance is to call the number listed on the back of your insurance card. Home healthcare services paid for by private insurance generally require the patient to pay a portion of the services (co-pay and/or deductible). Hospice care and long-term care coverage vary from plan to plan. Again, check with your insurance company to see what services are covered, what you may be responsible to pay, and any other plan requirements.

### **Payment by Individual (Out of Pocket or Private Pay)**

There may be times when home healthcare is not covered by Medicare, Medicaid or private insurance such as: The benefits have been exhausted; The insurance will no longer cover the care; The person may not qualify for federal or state financial assistance; or the person no longer meets the Medicare and/or Medicaid conditions to receive care.

Whatever the reason may be, the fact is, many patients and their families prefer to pay for home healthcare services privately. It allows them more flexibility in the type and amount of services they wish to receive. This avoids any limits on care that a government or insurance plan may fund. Home healthcare services can be purchased by the hour or by the visit (for home health aides, a four-hour minimum is common). Many home healthcare agencies have someone who will come to your house to evaluate your needs and help you to create a plan.

## **3. Types of Help Available in the Home**

*Adapted from MayoClinic.com*

### **What home care services are available?**

Home care services provide you with a range of assistance, including skilled medical care, home support services, or a combination of both.

#### **Skilled care**

Conducted under the direction of your doctor, skilled care consists of services provided by health care professionals such as nurses, medical social workers and physical therapists. It can also include activities such as home dialysis and physical therapy. There are several types of professional home care providers: Physicians, Registered and Licensed Practical Nurses (RN, LPN), Social Workers, Physical Therapists, Speech Therapists, Occupational Therapists, and Dietitians.

#### **Supportive Home Care services (In-Home Assistance)**

Home support services include tasks such as light housecleaning, running errands and preparing meals. These services may be all you need to allow you to continue living independently in your own home. (This type of in-home- assistance business is generally private pay, and are not licensed)

- **Home care assistants or home health aides** help with daily activities such as getting in and out of bed, getting around, bathing, using the toilet, and getting dressed.
- **Homemakers and chore workers** help prepare meals, shop, do laundry and other housekeeping chores.
- **Companions** stay with you if you cannot stay alone at home for medical or safety reasons. They provide companionship and some assist with household tasks.
- **Other services**

Home care services can also include: Medical equipment delivery, set up and maintenance, Lab tests and X-rays, Medication delivery and pharmacy services, Respiratory therapy, dental care or treatment from other health professionals, Clergy visits, Transportation, Meal delivery, Emergency monitoring systems

#### **Combination Care**

Some home care offers a combination of services provided by a team that includes a mix of doctors, social workers, registered nurses, dietitians, home health agency staff, visiting nurses, therapy specialists, home care aids, chore workers, clergy and others. The team carries out a detailed care plan tailored to meet your specific needs.



## 4. What to look for/consider with care in the home

Adapted from the American Cancer Society website: [www.cancer.org](http://www.cancer.org):

There are several questions you might ask when you're looking at a home care service.

### **Accreditation**

Is the agency accredited by a nationally recognized accrediting body, such as the Joint Commission on Accreditation of Healthcare Organizations? The Joint Commission (online at [www.jointcommission.org](http://www.jointcommission.org)) is an independent, not-for-profit organization that evaluates and accredits health care organizations and programs that volunteer for their review.

Accreditation is an important measure in selecting quality health care services. You can ask to see the results of the most recent survey.

### **Certification**

Is this home care program Medicare-certified? Medicare-certified programs have met federal minimum requirements for patient care and management. Because of legal requirements, services provided by these agencies are closely supervised and controlled. Medicare certifies only agencies with skilled nursing care. To find a Medicare-approved home health agency, you can visit "Home Health Compare" on the Web at [www.medicare.gov](http://www.medicare.gov). This helpful tool is listed under the title "Compare Home Health Agencies in Your Area" on their home page. It gives you names, addresses, and phone numbers of nearby agencies. You can also look at quality measures and compare the success rates of the home care agencies in dealing with common health problems.

### **Licensure**

Is the provider licensed in Wisconsin?

### **Consumer information**

Does the agency have written statements that list services, eligibility requirements, costs and payment procedures, staff job descriptions, and malpractice and liability insurance? Ask that they send you any brochures or other information they can share about their services.

### **References**

How many years has the agency been serving your community? Can the agency give you references from care professionals who have used this agency? Ask for names and phone numbers. A good agency will give these to you if you ask. Talk to these people about their experiences. You may also wish to check with your local Better Business Bureau, your local Consumer Bureau, or the State Attorney General's office. They can tell you if complaints have been lodged against the agency.

### **Admissions**

How flexible is this agency in applying its policies to each patient or working out differences? If the agency has up-front conditions that you do not feel comfortable with, it may be a sign that it is not a good fit for you. Is the agency willing to help you find out whether you or your family member qualifies for Medicare-covered home care, or whether you even want it? This can be useful in finding out how willing they are to work with you. Can the agency ensure patient confidentiality? What safeguards are in place?

### **Plan of care/ Preliminary evaluation**

Does a nurse or social worker evaluate you before you are admitted to find out which services will be needed? Is it done in your home rather than over the telephone? Does it highlight what you can do for yourself? Does it include talking with oncology professionals, your family doctor, and other professionals who are already providing you with health and social services? Are other members of your family consulted? Does the agency create a plan of care for each new patient? Is the plan carefully and professionally developed with you and your family, or is it based only on what you asked for? Is the plan of care written out and copies given to all involved? Check to see if it lists specific duties, work hours/days, and the name and phone number of the supervisor in charge. Is the plan of care updated as your needs change? Ask if you can see a sample plan of care.

### **Personnel**

If you are dealing with an agency, are references on file for home care staff? Ask how many references the agency checks (2 or more should be required for each staff member who gives in-home care). Does the agency train, supervise, and monitor its caregivers? Ask how often the agency sends a supervisor to the patient's home to review the care being given to the patient. Ask whether the caregivers are licensed and bonded. Whom can you call with questions or complaints? How are problems resolved?

### **Family caregiver**

Does the agency require a family primary caregiver as a condition of admission? How much is expected of the family caregiver? Can the home care agency offer help to coordinate and supplement the family's efforts by filling in around job schedules, travel plans, or other responsibilities? If you live alone, what other options can the agency suggest?

### **Costs**

How does the agency handle payment and billing? Get all financial arrangements such as costs, payment procedures, and billing in writing. Read the agreement carefully before signing. Be sure to keep a copy. What resources does the agency provide to help you find financial aid if it is needed? Are standard payment plan options available?

### **Equipment**

If equipment such as a respirator, oxygen machine, or dialysis machine is used, does the agency teach you or a responsible family member how to use and care for the equipment at home? Who is available if equipment problems come up during nights and weekends?

### **Quality of care**

Does the agency have a 24-hour telephone number you can call when you have questions or complaints? How does the agency respond to your very first call? Does the telephone staff seem caring, patient, and competent from the first contact, even if they need to return your call? Do they speak in simple language, or do they use a lot of jargon? What is the procedure for receiving and resolving complaints? How an agency responds to that first call for help may give you a good idea of the kind of care to expect. You may also ask if the agency does customer satisfaction surveys. If so, ask to see the results of the last survey.

### **Emergency**

Does the agency have an emergency plan in place in case of a power failure or natural disaster? Ask to see a copy of the plan. In case of an emergency, you need to know if the agency can still deliver its services to your home.

## **Services**

How quickly can the agency start services? What are its service boundaries -- do they serve your area? Does the agency offer specialized services by rehabilitation therapists, dietitians, family counselors, or art therapists when these could improve your comfort? Do they offer to lend used medical equipment or other items that might also enhance your quality of life?

## **Patient's rights and responsibilities**

Does the agency explain these? Ask to see a copy of the agency's patient's rights and responsibilities information if it is not offered to you.

## **5. Other Resources for Care/Caregiving in the Home:**

**Alzheimer's Association – Caregiver Center:** Call 24/7 at **800-272-3900**

<https://www.alz.org/care/>

Information can also be used for someone who does not have Alzheimer's.

**AARP -Providing Care in the Home**

[https://assets.aarp.org/external\\_sites/caregiving/homeCare/index.html](https://assets.aarp.org/external_sites/caregiving/homeCare/index.html)

and <https://www.aarp.org/caregiving/>

**Dementia Care Directory – Racine County ADRC**

Call the ADRC at 262-833-8777 to request a copy or see online at:

[https://adrc.racinecounty.com/site/453/service\\_directory.aspx](https://adrc.racinecounty.com/site/453/service_directory.aspx)

**Eldercare Locator: 800-677-1116**

<https://eldercare.acl.gov/Public/Index.aspx>

**Health in Aging.org:**

<https://www.healthinaging.org/>

Created by the American Geriatrics Society Foundation for Health in Aging (FHA), to provide up-to-date information on health and aging HealthinAging.org content is based on resources that the American Geriatrics Society has developed for its professional members.

**Long Term Care. Gov** - helps consumers see long-term care planning options for their age group. <https://acl.gov/ltc>

**Medline Plus**

Various resources listed under home care services

<https://www.nlm.nih.gov/medlineplus/homecareservices.html>

**The National Alliance for Caregiving (NAC)**

<https://www.caregiving.org/resources/> The NAC is a non-profit coalition of national organizations focusing on issues of family caregiving. Includes grassroots, professional, service, and disease-specific organizations, a government agency, and corporations.

**National LGBT Caregiver Support Program**

**212-741-2247**

<https://www.lgbtagingcenter.org/resources/resources.cfm?s=3>

**VA Caregiver Support Programs**

[https://www.caregiver.va.gov/support/support\\_benefits.asp](https://www.caregiver.va.gov/support/support_benefits.asp)

## Care Sharing

<https://nac.lotsahelpinghands.com/eldercare/home/> The National Alliance for Caregiving has partnered with **Lotsa Helping Hands** to expand resources available to family caregivers. Through this website, visitors may create their own caregiving site to coordinate support needed for the caregiver and care recipient. Lotsa Helping Hands is a free caregiving coordination web service that provides a private, group calendar where tasks for which a caregiver needs assistance can be posted. Family and friends may visit the site and sign up online for a task. The website generates a summary report showing who has volunteered for which tasks and which tasks remain unassigned. The site tracks each task. Notification and reminder emails are sent to the appropriate parties.

Other care sharing calendars:

**Care Calendar:** <http://www.carecalendar.org/>

**Caring Bridge** – tips on starting a care calendar: <https://www.caringbridge.org/resources/5-effective-tips-for-starting-a-care-calendar/>

### **Share the Care/ Wisconsin Share the Care:**

Create a unique caregiving family from friends, relatives, co-workers, neighbors, and acquaintances. Visit the Share the Care website at <http://www.sharethecare.org/>. You can look for resources about caregiving at The Wisconsin Family Caregiver Support Center at <http://wisconsincaregiver.org/>, and you can also contact the Aging and Disability Resource Center of Racine County at 262-833-8777 and ask about caregiver support or any of these programs.

## **Home Health Agency Checklist (adapted from the “Medicare and Home Health Care Booklet”)**

See: <https://www.medicare.gov/care-compare/>

The Home Health Agency:

1. Is Medicare-Certified
2. Is Medicaid-certified (If you have both Medicare and Medicaid)
3. Offers the specific health care services I need.
4. Meets my special needs (like language or cultural preferences)
5. Offers the personal care services I need (like help bathing, dressing and using the bathroom)
6. Offers the support services I need, or can help me arrange for additional services, such as Meals on Wheels, that I may need.
7. Has staff available to provide the type and hours of care my doctor ordered, and can start when I need them.
8. Is recommended by my hospital discharge planner, doctor, or social worker.
9. Has staff available at night and on weekends for emergencies.
10. Explained what my insurance will cover, and what I must pay out of pocket.
11. Does background checks on all staff.
12. Has letters from satisfied patients, family members, and doctors that testify to the home health agency staff providing good care.

## Home Health Care Agencies:

### Skilled Nursing Level Care-

*Programs that provide necessary medical services in the homes of people who are aged, ill or convalescing. These will always require a doctor's order so you may wish to start with your physician's recommendation.*

**These programs accept Medicare, Medicaid, or Private Pay:**

<b>Allay Home and Hospice</b> 725 Cornerstone Crossing, Ste C, Waterford, WI 53185 <a href="http://www.allayhh.com/">http://www.allayhh.com/</a>	<b>262-634-6603</b>
<b>Alpha Care Health Services of Wisconsin Inc</b> 600 N Plankinton Ave, Ste 302, Milwaukee, WI 53203 <a href="https://www.alphacarehs.org/">https://www.alphacarehs.org/</a>	<b>414-937-5888</b>
<b>Ascension at Home/Compassus</b> 13200 Globe Dr, Ste 228, Mount Pleasant, WI 53177 <a href="https://www.compassus.com/locations/wisconsin/racine-home-health/">https://www.compassus.com/locations/wisconsin/racine-home-health/</a>	<b>262-417-9393</b> <b>800-924-7705</b>
<b>Aurora Health at Home</b> 11333 National Ave, Milwaukee, WI 53227	<b>800-862-2201</b>
<b>South- Aurora at Home Office</b> 116 N Dodge St, Burlington, WI 53105 <a href="https://www.aurorahealthcare.org/services/home-care#Overview">https://www.aurorahealthcare.org/services/home-care#Overview</a>	<b>800-862-2201</b>
<b>Aveanna Home Health</b> 330 S Executive Dr, Ste 110, Brookfield, WI 53005 <a href="https://www.aveanna.com/">https://www.aveanna.com/</a>	<b>262-782-8292</b>
<b>Bridges Home Healthcare</b> 20875 Crossroads Cir, Ste 400, Waukesha, WI 53186 <a href="http://www.bridgeshh.com/">http://www.bridgeshh.com/</a>	<b>262-673-6600</b>
<b>Brightstar Care</b> 4701 Washington Ave, Ste 290, Racine WI 53406 <a href="https://www.brightstarcare.com/racine">https://www.brightstarcare.com/racine</a>	<b>262-637-7767</b>
<b>Care in the Home Wisconsin</b> 10505 Corporate Dr, Ste 102, Pleasant Prairie, WI 53158 <a href="https://www.careinthehome.com/">https://www.careinthehome.com/</a>	<b>262-857-3050</b>
<b>CenterWell Home Health</b> 6233 Bankers Rd, Ste 1, Racine WI 53403 <a href="https://www.centerwellhomehealth.com/">https://www.centerwellhomehealth.com/</a>	<b>262-636-9036</b>
<b>Commonheart Home Health and Hospice</b> <a href="https://commonheart.com/">https://commonheart.com/</a>	<b>844-206-4930</b>

<b>Great Lakes Home Health Care</b> <a href="https://www.greatlakeshhc.com/">https://www.greatlakeshhc.com/</a>		<b>920-306-6400</b>
<b>Hannah Home Health Care Inc</b> 318 N Rochester St, Mukwonago, WI 53149 <a href="http://www.hannahhomehealth.com/">http://www.hannahhomehealth.com/</a>		<b>262-363-2500</b>
<b>Harmony Cares Home Health</b> 2514 S 102 <sup>nd</sup> St, Ste 160C, West Allis, WI 53227 <a href="https://harmonycareshomehealth.com/">https://harmonycareshomehealth.com/</a>		<b>414-255-0340</b>
<b>Heartland Home Health</b> 9114 58 <sup>th</sup> Pl, Ste 500, Kenosha, WI 53143 <a href="https://www.gentivahs.com/services/home-health-care/heartland-home-health/">https://www.gentivahs.com/services/home-health-care/heartland-home-health/</a>		<b>866-216-5708</b>
<b>Horizon Home Care and Hospice</b> 2 area locations <a href="http://horizonhomecareandhospice.org/">http://horizonhomecareandhospice.org/</a>	Milwaukee Kenosha	<b>414-365-8300</b> <b>262-771-1011</b>
<b>Holistic Home &amp; Hospice</b> 8777 W Forest Home Ave, Greenfield, WI 53228 <a href="https://holistichh.com/">https://holistichh.com/</a>		<b>414-231-3130</b>
<b>Maxim Healthcare Services Inc</b> 933 N Mayfair Rd, Ste 201, Milwaukee, WI 53222 <a href="http://www.maximhomecare.com/index.php">http://www.maximhomecare.com/index.php</a>		<b>414-475-9330</b>
<b>NOS Healthcare SC</b> 1333 College Ave, Ste A South Milwaukee, WI 53172		<b>414-762-9001</b>
<b>Kenosha Visiting Nurse Association</b> 600 - 52 <sup>nd</sup> St, Kenosha, WI 53140 <a href="http://www.kvna.net/">http://www.kvna.net/</a>		<b>262-656-8400</b>
<b>North Shore at Home</b> 5150 N Port Washington Rd, Ste 152, Glendale, WI 53217 <a href="https://www.nshorehc.com/north-shore-at-home/">https://www.nshorehc.com/north-shore-at-home/</a>		<b>414-885-0909</b>
<b>Preceptor Home Health Care and Hospice</b> 2 locations <a href="http://www.preceptorhc.com/">http://www.preceptorhc.com/</a>	Waukesha Germantown	<b>262-290-4590</b> <b>262-293-3951</b>
<b>Preferred Home Health Services LLC</b> 811 N Hawley Rd #102, Milwaukee, WI 53213		<b>414-774-3901</b>
<b>Professional Home Care Services</b> 10827 W Lincoln Ave, Milwaukee, WI 53227 <a href="http://www.phcsonline.com/">http://www.phcsonline.com/</a>		<b>414-541-6010</b>

**Regal Home Health Service - Racine**  
7033 Washington Ave, Racine, WI 53406  
<http://regalhomehealth.com>

**262-898-2049**

**Transitions at Home**  
N6359 US Hwy 12, Elkhorn, WI 53121  
<https://www.transitionshealth.org/>

**262-723-2700**

**This program accepts Medicaid and Private Pay only:**

*Please contact the Aging and Disability Resource Center regarding a listing of **Personal Care Agencies** who accept certain forms of Medicaid - **262-833-8777***

**SAI Home Health Care Inc**  
5200 Washington Ave, Racine, WI 53406  
<https://www.societysassets.org>

**262-637-9128**

## **Home Health Agencies – Specialty:**

**Harmony Cares Medical Group**  
2514 S 102<sup>nd</sup> St, Ste 160, West Allis, WI 53227  
<https://harmonycaresmedicalgroup.com/>

**414-255-0300**  
**800-839-6583**

## **Home Health Agencies – Complaints / Licensing:**

*To make a home health care complaint or check licensing information:*

**Wisconsin Division of Quality Assurance**  
PO Box 2969  
Madison, WI 53701-2969  
<https://www.dhs.wisconsin.gov/guide/complaints.htm>

**608-266-8481 or**  
**800-642-6552**

## **In-Home Assistance Agencies/Supportive Home Care:**

*You may be thinking “If only I had a little help, I could continue living in my own home or apartment.” The following agencies can provide the help you need to remain home.*

**Private Pay or Long-Term Health Care Insurance Coverage** (These services are generally not covered by Medicare or Medicaid as they are not licensed): To make a complaint about these businesses - contact the Better Business Bureau. Contact the ADRC for a listing of Personal Care Agencies who accept certain forms of Medicaid

**Acti-Kare Responsive In-Home Care**  
Racine, WI

**262-221-3701**

**ADL Supportive Home Care**  
318 N Rochester St, Mukwonago, WI 53149  
<https://www.adlsupportivehomecare.com/>

**262-363-4400**

<b>Always Best Care Senior Services</b> 16859 W Greenfield Ave, New Berlin, WI 53151 <a href="https://www.alwaysbestcare.com/wi/brookfield/">https://www.alwaysbestcare.com/wi/brookfield/</a>	<b>262-439-8616</b>
<b>Amada Senior Care</b> 16655 W Bluemound Rd. Ste 290, Brookfield. WI 53005 <a href="https://www.amadaseniorcare.com/milwaukee-senior-care/">https://www.amadaseniorcare.com/milwaukee-senior-care/</a>	<b>262-395-7928</b>
<b>Archangel Home Care Services</b> 2826 55 <sup>th</sup> Ave, Kenosha, WI 53144 <a href="https://www.archangelhome.care/">https://www.archangelhome.care/</a>	<b>262-287-2223</b>
<b>Assisting Hands Home Care of Southwest Milwaukee</b> 9130 W Loomis Rd, Ste 950, Franklin, WI 53132 <a href="https://www.assistinghands.com/79/wisconsin/swmilwaukee/">https://www.assistinghands.com/79/wisconsin/swmilwaukee/</a>	<b>262-565-6898</b>
<b>Assured Health Care</b> 495 N Riverside Dr, Ste 203, Gurnee, IL 60031 <a href="https://www.assuredhealthcare.com/">https://www.assuredhealthcare.com/</a>	<b>847-775-7445</b>
<b>At Home Loving Care</b> PO Box 744, Muskego, WI 53150 <a href="http://www.athomelovingcare.com/">http://www.athomelovingcare.com/</a>	<b>262-432-1703</b>
<b>Aveanna Home Health</b> 330 S Executive Dr, Ste 110, Brookfield, WI 53005 <a href="https://www.aveanna.com/">https://www.aveanna.com/</a>	<b>262-782-8292</b>
<b>Brightstar Care</b> 5220 Washington Ave, Ste 102, Racine, WI 53406 <a href="https://www.brightstarcare.com/racine/">https://www.brightstarcare.com/racine/</a>	<b>262-637-7767</b>
<b>Care In the Home – Wisconsin</b> 10505 Corporate Drive, Ste 102, Pleasant Prairie, WI 53158 <a href="https://www.careinthehome.com/">https://www.careinthehome.com/</a>	<b>262-857-3050</b>
<b>Caring Solutions, LLC</b> 15345 Kata Dr, Elm Grove WI 53122 <a href="http://caringsolutionsforseniors.com/Home.html">http://caringsolutionsforseniors.com/Home.html</a>	<b>414-395-4286</b>
<b>Celestial Caregivers</b> 5605 Washington Ave, Ste I, Racine, WI 53406 <a href="https://www.celestialcare.com/">https://www.celestialcare.com/</a>	<b>414-395-4286</b>
<b>Christian Servants Home Care</b> 2100 English St, Racine WI 53403 <a href="https://www.christianservantshomecare.com/">https://www.christianservantshomecare.com/</a>	<b>262-220-5299</b>
<b>Comfort Keepers</b> 1131 Prairie Dr, #100, Racine, WI 53406 <a href="https://www.comfortkeepers.com/offices/wisconsin/racine">https://www.comfortkeepers.com/offices/wisconsin/racine</a>	<b>262-884-3930</b>



<b>Cornerstone Caregiving</b> 3200 Sheridan Rd Ste 102, Kenosha, WI 53140 <a href="https://cornerstonecaregiving.com/">https://cornerstonecaregiving.com/</a>	<b>262-597-3033</b>
<b>Covered Care</b> 408 Main St, Racine WI 53403 <a href="https://www.coveredcare.healthcare/">https://www.coveredcare.healthcare/</a>	<b>262-770-4667</b>
<b>FirstLight Home Care</b> 3535 30 <sup>th</sup> Ave, Kenosha, WI 53144 <a href="https://www.firstlighthomecare.com/home-healthcare-north-chicago-deerfield-lake-forest/">https://www.firstlighthomecare.com/home-healthcare-north-chicago-deerfield-lake-forest/</a>	<b>224-880-6555</b>
<b>Fox River Homecare, LLC</b> W2745 County Road D, Ste A, Elkhorn WI 53121 <a href="https://www.facebook.com/FoxRiverHomeCare/">https://www.facebook.com/FoxRiverHomeCare/</a>	<b>262-642-2124</b>
<b>Heart 2 Heart</b> 6924 30 <sup>th</sup> Ave, Kenosha, WI 53142	<b>262-344-1970</b>
<b>Hearts to Home Senior Home Care</b> 6340 N Green Bay Ave, Glendale, WI 53209 <a href="https://www.heartstohomellc.com/">https://www.heartstohomellc.com/</a>	<b>414-352-9040</b>
<b>Heritage Health Services</b> 5331 Spring St Suite 1, Racine, WI 53406 <a href="https://www.wihhs.com/">https://www.wihhs.com/</a>	<b>262-554-8800</b>
<b>Home Helpers</b> 158 W Chestnut St, Burlington, WI 53105 <a href="https://www.homehelpershomecare.com/burlington/">https://www.homehelpershomecare.com/burlington/</a>	<b>262-757-0012</b>
<b>Home Instead</b> 2 Area Locations: 6011 Durand Ave, Ste 500, Racine WI 53406 425 Milwaukee Ave, Ste B, Burlington, WI 53105 <a href="https://www.homeinstead.com/427">https://www.homeinstead.com/427</a>	<b>262-598-0290</b> <b>262-661-5967</b>
<b>Homemade Help</b> 712 Fairview Ave, South Milwaukee, WI 53172	<b>414-852-7993</b>
<b>Horizon Home Care &amp; Hospice</b> 8503 75 <sup>th</sup> St, Ste B, Kenosha WI 53142, also a Milwaukee location <a href="https://www.horizonhomecareandhospice.org/">https://www.horizonhomecareandhospice.org/</a>	<b>262-771-1011</b>
<b>Infinity Care Services LLC</b> 9203 W Bluemound Rd, Ste A Milwaukee, WI 53226 <a href="https://www.icsmilwaukee.com/">https://www.icsmilwaukee.com/</a>	<b>414-763-0239</b>
<b>Interim HealthCare</b> 5455 Sheridan Rd, Kenosha, WI 53140 <a href="https://www.interimhealthcare.com/location/kenosha-wi">https://www.interimhealthcare.com/location/kenosha-wi</a>	<b>262-910-1391</b>

<b>Kenosha Visiting Nurse Association</b> 600 - 52 <sup>nd</sup> St, Kenosha, WI 53140 <a href="https://www.kvna.net/">https://www.kvna.net/</a>	<b>262-656-8400</b>
<b>Maxim Healthcare Services Inc</b> 933 N Mayfair Rd, Ste 201, Milwaukee, WI 53226 <a href="https://www.maximhealthcare.com/locations/milwaukee-wi">https://www.maximhealthcare.com/locations/milwaukee-wi</a>	<b>414-475-9330</b>
<b>No Place Like Home</b> 204 E Commerce Ct, Unit #2, Elkhorn, WI 53121	<b>262-910-1135</b>
<b>Restorative Home Care w/Nurse Managed Care</b> <a href="https://www.restorativehomecare.com/">https://www.restorativehomecare.com/</a>	<b>414-477-3438</b>
<b>Right at Home</b> 6044 8 <sup>th</sup> Ave, Kenosha, WI 53143 <a href="https://www.rightathome.net/kenosha-racine">https://www.rightathome.net/kenosha-racine</a>	<b>262-654-5410</b>
<b>Senior Helpers</b> 6211 Durand Ave, Ste 101, Racine, WI 53406 <a href="https://www.seniorhelpers.com/wi/racine/">https://www.seniorhelpers.com/wi/racine/</a>	<b>262-554-7783</b>
<b>Society's Assets Racine</b> 5200 Washington Ave, Racine, WI 53406 <a href="https://www.societysassets.org/">https://www.societysassets.org/</a>	<b>262-637-9128</b>
<b>Staff One Home Health Care</b> 10817 W Lincoln Ave, West Allis, WI 53227 <a href="https://staffoneld.com/">https://staffoneld.com/</a>	<b>414-453-7350</b>
<b>Supportive Hands Patient Care Services</b> 5111 Norman St, Mount Pleasant, WI 53406	<b>262-234-9367</b>
<b>Synergy HomeCare</b> 4297 123 <sup>rd</sup> St, Pleasant Prairie, WI 53158 <a href="https://www.synergyhomecare.com/">https://www.synergyhomecare.com/</a>	<b>262-842-2363</b> <b>847-388-0014</b>
<b>Talem Home Care &amp; Placement Services</b> 10335 W Oklahoma Ave, Ste 204, Milwaukee, WI 53227 <a href="https://www.talemhomecare.com/milwaukee/">https://www.talemhomecare.com/milwaukee/</a>	<b>414-2-6-2090</b>
<b>TheKey</b> 409 E Silver Spring Dr, Ste A, Whitefish Bay, WI 53217 <a href="https://thekey.com/">https://thekey.com/</a>	<b>844-856-5665</b> <b>262-875-8363 local</b>
<b>Todd's In-Home Care</b> 6123 Green Bay Rd, Ste 250, Kenosha, WI 53142 <a href="https://www.toddsinhomecare.com/">https://www.toddsinhomecare.com/</a>	<b>262-605-4700</b>

**Touching Hearts at Home** 262-212-3596  
PO Box 70 Burlington, WI 53105  
<https://www.touchinghearts.com/burlington/>

**Transitions at Home** 262-723-2700  
N 6359 US-12, Elkhorn, WI 53121  
<https://www.wisconsinillinoisseniorhousing.org/senior-living/wi/elkhorn/transitions-at-home-south/>

### **Assistance with Bathing – Private Pay:**

*With this “bath only” service, the provider will come to home. Most in-home assistance agencies will provide bathing but may prefer to combine bathing with other services.*

**Kenosha Visiting Nurse Association Inc** 262-656-8400  
600 52<sup>nd</sup> St, Kenosha, WI 53140  
<https://www.kvna.net/>  
Will also do hair care, oral hygiene/denture care, shaving and dressing.

### **Hair Care – In Home:**

*Provider comes to your home, serving men & women. Also, check with in-home assistance agencies that may provide basic hair care.*

**Head to Toe** 262-632-6400  
Perms, color, cuts and sets. Also, offers nail care services.

**Barb Sorenson** 262-939-0261  
Perms, color, cuts, and sets.

### **Around the Clock Caregivers:**

#### **Live-In Providers:**

*Hire a caregiver to live in your home and help you with all your activities of daily living. Most agencies provide the candidates; the consumer or their family members are responsible for contracting with the caregiver.*

**Caregiver Associates** 920-395-3902  
N3319 University Rd, Lake Geneva, WI 53147

**Comfort Keepers** 262-884-3930  
1127 Prairie Dr, Ste 600, Racine, WI 53406  
<https://www.comfortkeepers.com/office-830>

**Freedom Care LLC, 24 hr Live-In ...** 920-885-5936  
611 Lakeshore Dr, Beaver Dam, WI 53916  
<https://www.freedomcarellc.com/default.html>

**Good People LLC** 800-608-8003  
1029 N Jackson St #1209, Milwaukee, WI 53203 414-759-7482  
<https://www.goodpeople.us> or email [info@goodpeople.us](mailto:info@goodpeople.us)

<b>Home Care Services</b> 9429 72 <sup>nd</sup> St, Kenosha, WI 53142 <a href="https://www.homecarewisconsin.com/">https://www.homecarewisconsin.com/</a>	<b>262-657-8467</b>
<b>Home Helpers</b> 158 W Chestnut St, Burlington, WI 53105 <a href="https://www.homehelpershomecare.com/burlington/">https://www.homehelpershomecare.com/burlington/</a>	<b>262-757-0012</b>
<b>Irene's Nationwide – Live-In Home Health Care</b> PO Box 2250, 1132 Waukegan Rd, Ste 205, Glenview IL 60025	<b>773-631-8878</b>
<b>Ralyn Homecare LLC</b> 7419 N Port Washington Rd, Glendale, WI 53217 <a href="http://ralynhomecare.com/">http://ralynhomecare.com/</a>	<b>414-779-0467</b>
<b>Right at Home</b> 6044 8 <sup>th</sup> Ave, Kenosha WI 53143 <a href="https://www.rightathome.net/kenosha-racine">https://www.rightathome.net/kenosha-racine</a>	<b>262-619-4155</b>
<b>Synergy HomeCare</b> 223 N Route 21, Gurnee, IL 60031 <a href="https://www.synergyhomecare.com/">https://www.synergyhomecare.com/</a>	<b>262-842-2363</b> <b>847-388-0014</b>
<b>Touching Hearts at Home</b> PO Box 70 Burlington, WI 53105 <a href="https://www.touchinghearts.com/burlington/">https://www.touchinghearts.com/burlington/</a>	<b>262-212-3596</b>

## **Private Pay 24-Hour Shift Care (not live-in providers):**

Check with any of the In-Home Assistance Agencies/Supportive Home Care agencies beginning on page 19. Most of them do offer 24-hour shift care.

**Private Pay or Long-Term Health Care Insurance Coverage** (These services are generally not covered by Medicare or Medicaid as they are not licensed): To make a complaint about these businesses - contact the Better Business Bureau. Contact the ADRC for a listing of Personal Care Agencies who accept certain forms of Medicaid

# Center for Independent Living

*For disabled and elderly persons, an independent living center (ILC) is a consumer-directed, non-profit organization that provides four core services: peer support, information and referral, independent living skills training, and person and systems advocacy. Can provide additional services such as: community education, training on the Americans with Disabilities Act, personal care and service coordination.*

**Independent Living Center- Society's Assets**  
5200 Washington Ave, Suite 225, Racine, WI 53406  
<https://societysassets.org/>

**262-637-9128**  
**866-840-9761 TTY**

## Consumer Issues

*Programs that provide information and/or services focusing on consumers.*

### Consumer Fraud Reporting/Prevention:

**Better Business Bureau**  
100019 W Greenfield Ave, Milwaukee, WI 53214  
<https://www.bbb.org/local-bbb/bbb-serving-wisconsin>

**414-847-6000**

**Consumer Action Website Federal Citizen Information Center**  
<https://www.usa.gov/consumer>

**800-333-4636**

**Cybercrime Texting Platform-** Text cyber and your zip code to **898-211**

**IC3 – Internet Crime Complaint Center**  
<https://www.ic3.gov/>

You may file a complaint with the IC3 if you believe you have been the victim of an internet crime or if you want to file on behalf of another person you believe has been such a victim.

**Racine County Sheriff's Dept Consumer Fraud Unit**  
717 Wisconsin Ave, Racine, WI 53403  
<https://www.racinecounty.com/departments/sheriff-s-office/operations-division/criminal-investigations>

**262-636-3126**  
**800-242-4202**

**United States Postal Services - Postal Inspection Service & Fraud Hotline**  
<https://www.uspis.gov/>

**888-877-7644**

Monday through Friday 8:00 a.m. to 5:00 p.m. CST or speak to postal office staff.

**Wisconsin Department of Agriculture, Trade, and Consumer Protection Consumer Information Center (DATCP)**

**608-224-4949**

PO Box 8911, Madison, WI 53708-8911

**800-422-7128**

<https://datcp.wi.gov/Pages/Homepage.aspx>

File complaint on-line at [https://datcp.wi.gov/Consumer/Consumer\\_Complaints/index.aspx](https://datcp.wi.gov/Consumer/Consumer_Complaints/index.aspx)

## Crime Prevention:

### Racine Neighborhood Watch

262-637-5711

<https://www.racinenw.com/>

Work with neighbors to prevent crime and improve quality of life.

## Do Not Call Lists:

### Wisconsin-

888-382-1222

Sign up on-line at [https://datcp.wi.gov/Consumer/No\\_Call/](https://datcp.wi.gov/Consumer/No_Call/)

or toll free at number listed above.

### National-

888-382-1222

You do not need renewal as long as you have the same phone number. On-line at

<https://www.donotcall.gov> or toll free at number listed above.

## Privacy Issues:

For information on opting out of Junk Mail, credit card offers and protecting your personal information go to the **Privacy Rights Clearing House**. Search "Reducing Junk Mail."

<https://www.privacyrights.org> or <https://privacyrights.org/resources/reducing-junk-mail>

## Insurance Issues:

### Disability Rights Wisconsin

<https://disabilityrightswi.org/>

Disability Drug Benefit Helpline (Medicare Part D)

800-926-4862

Information and referral; advice and guidance in self-advocacy and other programs.

### Medicare Hotline

800-633-4227

<https://www.medicare.gov/>

For general Medicare information, ordering Medicare booklets, and information about health plans, contact 1-800-MEDICARE (1-800-633-4227) 24/7.

### Medigap Helpline

800-242-1060

<https://longtermcare.wi.gov/>

**State Health Insurance Assistance Program.** Help with questions about health insurance: primarily Medicare Supplements, Long-Term Care Insurance, and other health care plans available to Medicare beneficiaries.

### Medicare Rights Center

800-333-4114

<https://www.medicarerights.org>

### Office of the Commissioner of Insurance

608-266-3585

125 S Webster St, Madison, WI 53703

800-236-8517

<https://oci.wi.gov/Pages/Homepage.aspx>

### WisCovered

Online only or call 211

<https://wiscovered.com/>

Free, expert health insurance help for Wisconsin residents.

## Personal Finance/Budget Counseling:

**City of Racine Financial Empowerment Center** 262-200-0831  
<https://www.racinefec.org/>

Free one on one financial counseling for City of Racine Residents.

**Credit.org** 800-431-8157  
<https://credit.org/>

Independent Non-profit financial organization that assists consumers with credit card debt, housing debt and bankruptcy concerns. Housing counseling.

**Green Path Financial Wellness** 800-550-1961  
<https://www.greenpath.com/>

Nationwide, non-profit financial organization that assists consumers with credit card debt, housing debt and bankruptcy concerns. Housing counseling. Area office.

**Money Management Int'l Non Profit Debt Solutions** 866-889-9347 or  
888-845-5669  
<https://www.moneymanagement.org/>

Nationwide, non-profit financial organization that assists consumers with credit card debt, housing debt and bankruptcy concerns. Housing counseling.

**National Foundation for Credit Counseling (NFCC)** 800-388-2227  
<https://www.nfcc.org/>

Consumer Debt advice linked website, Housing Credit Counseling linked website, bankruptcy and more. Will refer to professionals in this field.

## Representative Payees and Other Financial Services:

**DDIS-Developmental Disabilities Information Service** 262-637-2707  
<https://www.ddisracine.org/>

Will provide representative payee and money management services for developmentally, physically, or cognitively disabled adults.

**iLIFE** 888-958-7695  
<https://ilife.org/programs/mcfi-representative-payee/>

Will provide representative payee and money management services.

**Society's Assets** 262-637-9128  
5200 Washington Ave, Suite 225 800-378-9128  
Racine, WI 53406 866-840-9761  
<https://www.societysassets.org>

Offers Bill Paying Assistance and Representative Payee Services programs.

**Your Best Life** 262-483-4061  
Representative payee, benefits and work incentives and ticket to work services.  
<https://www.yblusa.com/>

## Tax Assistance:

### AARP Tax Aide Programs

<https://www.aarp.org/money/taxaide/>

Programs sponsored by (AARP) and the Internal Revenue Service (IRS) that provide free tax preparation assistance for persons age 60 and older. The service, Tax Counseling for the Elderly or TCE, is provided by volunteers trained by the IRS. There are various sites around Racine County with the locations are posted on the AARP website after February 1. Also has year-round on-line federal tax assistance. See:

<https://aarpfoundationtaxaideqa.zendesk.com/hc/en-us>

You may also contact the ADRC at 262-833-8777 for a list of seasonal sites.

### Legal Action of Wisconsin

**414-274-3400**

<https://www.legalaction.org/services/low-income-taxpayer-clinic-litc>

**855-502-2468**

Free help to eligible low-income Wisconsin taxpayers with various IRS Tax matters; audits and appeals, collections, EIC, failure to file returns and more.

### VITA (Volunteer Income Tax Assistance) / TCE (Taxpayer Counseling - Elderly)

<https://www.revenue.wi.gov/Pages/VITA/home.aspx>

Sites have specific hours, and open in early February. Assists with basic tax returns for low-income, handicapped, or elderly individuals with no age restrictions.

### WHEDA Property Tax Deferral Loan Program

**800-755-7835**

This program was created to help Wisconsin resident homeowners ages **65 or older**, with a limited income to pay their property taxes. Look for information on this webpage:

<https://www.revenue.wi.gov/Pages/FAQS/slf-ptrecred.aspx>

## Day Care Services for Adults

*An Adult Day Care provides services in a group setting to older adults and adults with disabilities. Services may include personal care, meals, medical care, transportation, and social activities.*

### Browns Adult Day Center

**262-260-8144**

3417 Douglas Ave, Racine, WI 53402

### Erma's Adult Day Care

**262-672-5338**

926 High St, Racine, WI 53402

### The Manna House Adult Day Care

**262-583-0653**

1034 West Blvd, #2, Racine, WI 53405

<https://www.adultdaycareatmannahouse.com/>

### United Adult Day Services

**262-800-1180**

1535 Layard Ave, Racine, WI 53402



# Disease/Disability Organizations

Looking for more information on a specific disease or disability? These organizations may be helpful, and/or may offer other types of assistance.

## AIDS:

**Vivent Health** (former AIDS Resource Center of Wisconsin) **262-657-6644**  
1212 57th St, PO Box 0173, Kenosha, WI 53140 **800-924-6601**

<https://viventhealth.org/>

Information, services, advocacy, prevention, health, and social services. Volunteer opportunities.

**Wisconsin AIDS Hotline** **800-334-2437**

## Alzheimer's Disease and Dementia:

**Alzheimer's Association of Wisconsin—Milwaukee Office** **414-479-8800**  
620 S 76<sup>th</sup> St, Suite 160, Milwaukee, WI 53214 **800-272-3900**

<https://www.alz.org/wi>

Core services include 24-hour helpline, care consultation, support groups, educational programs, Safe Return program, and resource center.

**Alzheimer's Association National Office** **800-272-3900**  
225 N Michigan Ave, Fl. 17, Chicago, IL 60601

<http://www.alz.org/index.asp>

**Caregiver Support- (ADRC)** **262-833-8777**  
14200 Washington Ave, Sturtevant, WI 53177

<https://adrc.racinecounty.com>

Information and some funding for respite care and other services to assist families caring for someone with Alzheimer's disease or dementia and related disorders.

**Dementia Specific Directory - ADRC** **262-833-8777**

Call to request a copy or find it on our website at <https://adrc.racinecounty.com>

**Frontotemporal Degeneration, The Association for** **866-507-7222**

<https://www.theaftd.org/>

**Huntington's Disease Society of America – WI Chapter** **414-257-9499**

<https://wisconsin.hdsa.org/>

**Lewy Body Dementia Association** **800-539-9767**

<https://www.lbda.org/>

**Wisconsin Alzheimer's Institute** **608-265-9955**

Program that provides information, education, research, outreach, advocacy and service programs to help improve lives, advance knowledge and inspire hope.

<https://www.wai.wisc.edu/>

## Arthritis:

### **Arthritis Foundation – Wisconsin Chapter**

1650 S 108th St

West Allis, WI 53214

<https://www.arthritis.org/wisconsin/>

Disease management programs, support services, help line, self-help program.

**414-321-3933**

**800-283-7800**

## Cancer:

### **American Cancer Society – Wisconsin Chapter**

N19W24350 Riverwood Dr

Waukesha, WI 53188

<https://www.cancer.org>

**800-227-2345**

**262-523-5500**

### **National Cancer Institute**

<https://www.cancer.gov/>

**800-422-6237**

## Developmental Disabilities:

Contact the ADRC to request the separate Directory:

**262-833-8777**

**Resources for Adults Living with a Developmental Disability.** Also, available online at- <https://adrc.racinecounty.com> See the “Living with a Disability” section.

## Diabetes:

### **American Diabetes Association**

<https://www.diabetes.org/>

Local Office: 375 Bishops Way, Suite 220

Brookfield, WI 53005

Information, local programs and education, referral.

**800-342-2383**

**414-778-5500**

## Multiple Sclerosis:

### **Multiple Sclerosis Association of America**

<https://mymsaa.org/>

In addition to a variety of programs and services - such as consultations, support groups, equipment distribution, MRI diagnostic funding, and public awareness campaigns - MSAA also provides valuable information through its quarterly magazine and other literature.

**800-532-7667**

### **Multiple Sclerosis Foundation**

<https://www.msfocus.org/>

Programming and support to keep patients self-sufficient and their homes safe, while educational programs heighten public awareness and promote understanding about the illness.

**888-673-6287**

### **National Multiple Sclerosis Society – WI Chapter**

<https://www.nationalmssociety.org/Chapters/WIG>

Provides statewide support and services to individuals with MS, their loved ones, friends and caregivers. Services are free of charge and include information and referral, financial assistance (for needs related to MS), educational materials and

**800-344-4867**

**262-369-4400**

teleconferences, and peer support (by phone, online and in-person groups). There are volunteer opportunities and fundraising events.

## **Parkinson's Disease:**

**Wisconsin Parkinsons Association**

**414-312-6990**

<https://www.wiparkinson.org/>

Providing Hope, community, support, and resources for people with Parkinsons and their loved ones.

**Lewy Body Dementia Association**

**800-539-9767**

<https://www.lbda.org/>

## **Websites and Hotlines of Interest:**

**ALS Association – Wisconsin Chapter**

**877-225-9997**

<https://www.als.org/wisconsin>

**American Heart Association**

**414-271-9999**

<https://www.heart.org/>

See also <https://www.stroke.org/en> **American Stroke Association** division of AHA.

**Amputee Coalition**

**888-267-5669**

<https://www.amputee-coalition.org/>

**Autism Society of America – Southeast WI**

**414-427-9345**

<https://www.asew.org/>

**Brain Injury Alliance of Wisconsin**

**800-882-9282**

<https://www.biaaw.org/>

**Brain Injury Resource Center of Wisconsin**

**262-770-4882**

<https://www.bircofwi.org/>

**Broadscope Disability Services (Former UCP SEW)**

**414-329-4500**

<https://www.broadscope.org/>

**Centers for Disease Control and Prevention**

<https://www.cdc.gov>

**Cerebral Palsy, United (UCP)**

**800-872-5827**

<https://www.ucp.org/>

**414-329-4500**

**Disaster Preparedness for People with Disabilities**

<http://www.disability911.org/>

**Disaster Preparedness - Ready.gov**

**800-621-3362**

<https://www.ready.gov/>

**Epilepsy Foundation of Southeastern Wisconsin**

**800-693-2287**

<https://www.epilepsywisconsin.org>

**Health Finder** 800-336-4797  
<https://www.healthfinder.gov/>

**Huntington's Disease Society of America – WI Chapter** 414-257-9499  
<https://wisconsin.hdsa.org/>

**Kidney Foundation (National) – of Wisconsin** 800-543-6393  
<https://www.kidneywi.org/>

**Leukemia & Lymphoma Society – WI Chapter** 800-261-7399  
<https://www.lls.org/>

**Long Term Care. Gov** - helps consumers see long-term care planning options for their age group <https://acl.gov/ltc>

**Lupus Foundation of America –Wisconsin Chapter** 866-587-8794  
<https://www.lupus.org/>

**Mayo Clinic Online**  
<https://www.mayoclinic.com/> See patient care and health information

**Medline Plus**  
<https://medlineplus.gov/>  
MedlinePlus will direct you to information to help answer health questions. Brings together information from National Library of Medicine, the National Institutes of Health (NIH), and other government agencies and health-related organizations.

**Muscular Dystrophy Association** 262- 432-7992  
<https://www.mda.org/>

**National Institutes of Health**  
<https://www.nih.gov>  
See also National Institute on Aging: <https://www.nia.nih.gov/>

**National Organization for Rare Diseases** 800-999-6673  
<https://www.rarediseases.org/>

**Spina Bifida Association of Wisconsin** 414-607-9061  
<https://www.sbwis.org/>

**Spinal Cord Injury Association, National – Southeastern Wisconsin Chapter** 414-384-4022  
<https://www.spinalcordwi.org/>

**Stroke Association, The American** (division of The American Heart Association) 800-242-8721  
<https://www.stroke.org/>

**USA.gov – Government Made Easy**  
<https://www.usa.gov/>  
U.S. government's official web portal - USA.gov is an easy-to-search, free-access website designed to give you a centralized place to find information from U.S. local, state, and federal government agency websites.

# Employment

*Searching for a job? Have a job and need worksite evaluation and/or modification?  
Consider contacting these agencies.*

## **Division of Vocational Rehabilitation**

<https://dwd.wisconsin.gov/dvr/>

The Division of Vocational Rehabilitation (DVR) assists individuals with disabilities to obtain, retain or advance in employment. If you have a disability and are motivated to work, the resources available through DVR may help you achieve employment goals. To apply for DVR services, you can request an application on-line, or pick up an application at WDC Reception areas. Once you apply, you will be invited to attend a meeting designed to provide you with all the information you need to know to move forward with the vocational rehabilitation process.

## **Division of Vocational Rehabilitation Racine County**

1516 S Green Bay Rd, Suite 100  
Racine, WI 53406

**262-956-6930**

**800-228-2681 -**

**Voice/TTY**

## **Racine County Workforce Solutions**

**262-638-6312**

<https://www.racinecounty.com/departments/workforce-solutions>

1717 Taylor Ave  
Racine, WI 53403

1072 Milwaukee Ave  
Burlington, WI 53105

**262-767-2922**

One-stop center for all your employment needs. There are many specialty services offered including a veteran specialist.

## **Re-Connect your Talent**

**262-638-6312**

Email [Re-ConnectTalent@racinecounty.com](mailto:Re-ConnectTalent@racinecounty.com)

Connecting seniors and retirees to companies in need of experienced and skilled resources full, part-time, and assignment specific. Contact for more information.

## **Workforce Solutions Employment Resource Center**

**262-638-6426**

Services by appointment for filing unemployment, job center registration, resumes and job applications

## **Senior Community Service Employment Programs:**

Programs funded under Title V of the Older Americans Act (OAA) and administered by the U.S. Department of Labor whose purpose is to develop workforce skills in unemployed, low-income older adults age 55 and older with poor employment prospects. Program participants are assigned to paid community service placements with a non-profit or governmental entity for purposes of training and acquisition or improvement of skills that may lead to unsubsidized employment or a job that is not subsidized by the program. In collaboration with the participant, the program must develop an Individual Employment Plan, outlining steps for achieving goals determined through personal interviews and assessment instruments. Participants may be offered supportive services such *continued...*

as transportation, counseling, work equipment and other items to assist them in participating in the SCSEP and preparing them for a permanent job.

See: <https://ser-national.org/scsep-2/>

**SER Jobs for Progress, Inc**

**262-351-1800**

Alicia Tanguma

6214 Washington Ave, Ste C16, Racine, WI 53406

## **Disability Related Facility Based Employment:**

Programs that provide opportunities for individuals with disabilities to learn and practice work skills in a separate and supported environment. Participants may be involved in the program on a transitional or ongoing basis, and are paid for their work, generally under a piecework arrangement. The nature of the work and the types of disabilities represented in the workforce vary widely by program and by the area in which the organization is located. Individuals participate in center-based employment for a variety of reasons including severity of disability, need for additional training or experience, need for a protected environment and/or lack of availability of community-based employment. Please request a copy of the Community Transition Resources Directory from the ADRC 262-833-8777.

### **Ticket to Work Program**

If you receive disability benefits from Social Security Administration and are interested in working or learning more about how working would affect your benefits.

**Social Security Administration**

**866-968-7842**

<https://choosework.ssa.gov/about/index.html>

**866-833-2967 (TDD/TTY)**

Can connect you with local resources for the program.

### **WIPA – Work Incentives Planning and Assistance:**

WIPA is an employment support service that is designed to assist Social Security Administration (SSA) beneficiaries with pursuing their goals of employment and economic self-sufficiency. Individuals receiving Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) are provided with free access to information about work incentives, benefits planning, job placement and career development.

**Employment Resources Inc (ERI)**

**855-401-8549**

3333 N Mayfair Road, Suite 112,

Wauwatosa, WI 53222 (also has a Madison office)

<https://eri-wi.org>

**Independence First**

**414-291-7520**

540 S 1<sup>st</sup> St

**414-226-8331**

Milwaukee, WI 53204

<https://www.independencefirst.org/IndependenceFirst/Independent-Living-Skills/Benefits-Counseling.htm>

### **Veterans Employment**

See page 90

# Food, Meals and Nutrition

## Emergency Food:

*Programs that provide a limited amount of unprepared food for individuals or families during times of personal crisis, or for people who have no food or cannot afford to purchase food at retail costs. **Anyone can contact 211 (866-211-3380).***

**City of Racine and East of I-94** - Sign up by calling **211 or 866-211-3380**  
Or you can text your ZIP Code to 898-211

**Love Inc** **262-763-6226**  
480 S Pine St, Burlington, WI 53105  
<https://www.love-inc.net/> - **West end** of County residents

## Food Pantries:

*Programs that acquire food products through donations, canned food drives, food bank programs or direct purchase and distribute the food to people who are in emergency situations. Sign up with the central referral sites below.*

**City of Racine and East of I-94** - Sign up by calling **211 or 866-211-3380**  
Or you can text your ZIP Code to 898-211

**Love Inc** **262-763-6226**  
480 S Pine St, Burlington, WI 53105  
<https://www.love-inc.net/> Income based – **West end** of County residents

**Commodity Supplemental Food Program for Seniors** **262-637-8377**  
Free, monthly box of nutritious foods to low-income seniors age 60 years and older.

## Food Stamps:

**FoodShare (Food Stamps or SNAP)** **888-794-5820**  
Visit in person: 1717 Taylor Ave Racine –or- 1072 Milwaukee Ave, Burlington WI,  
between 8am-4:30pm M-F or you may call, or apply online at  
<https://access.wisconsin.gov/access/>  
Information at: <https://dhs.wisconsin.gov/foodshare/>

## Groceries:

*Suppliers that accept telephone orders and deliver food and household supplies to the homes of people who are unable to go out and shop on their own behalf or who choose delivery. Many local grocers now offer a **pick-up option** - contact your favorite directly.*

**GoGo Grandparent** **855-754-5328**  
<https://www.gogogourmet.com/>

Resource for individuals to access that cannot/do not use a computer or internet to get restaurant deliveries or grocery deliveries. (They also have another service that will set up Uber and Lyft rides.) The individual will need to call and register. They have service available to call 7am-10pm Cost - varies by trip.

**Boxed.com**  
Shelf stable items ordered in bulk. See: <https://www.boxed.com/>

## Online ordering Grocery Delivery Services that serve Racine County:

### Amazon Fresh

Must be an Amazon Prime member See: <https://www.amazon.com/>

### Instacart

<https://www.instacart.com/>

### Shipt

<https://www.shipt.com/>

### Walmart+InHome

<https://www.walmart.com/plus/inhome>

### Woodman's

Kenosha <https://www.woodmans-food.com/kenosha>

Racine <https://www.woodmans-food.com/oakcreek>

Under the menu choose Online Shopping. Choose delivery or pick-up. Depending on your location in the Racine area you would get delivery from one of the locations.

## Meal Delivery:

*Services that will deliver several meals to your home. See **Meals on Wheel page 38** an option for those who are homebound and 60+*

### Chefs for Seniors

<https://chefsforseiors.com/southeastern-wi>

Will shop, cook meals for the week, and clean up. Affordably priced for seniors.

**262-492-4611 or**

**262-664-3595**

### Freshly.com

<https://www.freshly.com/>

Fresh ready to heat and eat meals delivered to the home.

**844-373-7459**

### Homestyle Direct

<https://www.homstyledirect.com> - ready to eat meals home delivered

**866-735-0921**

### Magic Kitchen

<https://www.magickitchen.com/>

Homestyle frozen meals, includes special diets.

**877-516-2442**

### Midwest Meals

<https://midwestmeals.com/>

Healthy ready to eat meals home delivered (fitness nutrition oriented)

**715-598-7733**

### Mom's Meals

<https://www.momsmeals.com/>

Fresh ready to heat and eat meals delivered to the home.

**866-971-6667**

### Origin Meals

<https://www.originmeals.com/>

Fresh meals delivered.

**Online only**



**Seattle Sutton's Healthy Eating****800-442-3438**<https://www.seattlesutton.com/>

Will do national delivery, call or place an order on-line.

**Silver Cuisine by Bistro MD****844-404-3663**<https://www.silvercuisine.com/>

Nationwide, order the meals you prefer.

**Meal Help****Take Them a Meal**<https://takethemameal.com/>

Online tool for coordinating the delivery of meals to those in need due to illness or other reasons. Family, friends, co-workers, church members or other groups or individuals organize taking a person or family meals. This system allows the meal volunteers to sign up for the day or days when they will provide meals to recipients. They now offer prepared meals for 3 to 4 persons shipped to a home as well.

**Farmers Market Program**

Contact Racine Kenosha Community Action Program

**262-637-8377**

Vouchers for use at farmers markets statewide

For those age 60 + or Native American 55+

**Senior Dining - Congregate Meals:**

*Meal sites for people over 60. Program provides hot, well-balanced lunch in friendly group settings. Participants may eat on days they choose at an open site.*

***Reservations are necessary by 9:00 a.m. the day before at traditional meal sites.***

*Participants are asked to contribute toward the cost of the meal according to their ability to pay. The various sites are listed below - see webpage for maps of locations or call for that information. [https://adrc.racinecounty.com/site/457/nutrition\\_program.aspx](https://adrc.racinecounty.com/site/457/nutrition_program.aspx)*

**For Reservations and information about traditional meal sites call the Senior Meal Program** **262-833-8766 or 866-219-1043**

**Mount Pleasant Place** (former Lincoln Villas South Apartments)

5820 Lincoln Village Dr, Racine, WI 53406

**Salvation Army**

1901 Washington Ave, Racine, WI 53403

**Burlington Senior Center**

587 E State St

Burlington, WI 53105

**My Meal, My Way- Restaurant Congregate Dining****Bruno's Restaurant\***

730 Cornerstone Crossing, Waterford, WI 53185

2<sup>nd</sup> and 4<sup>th</sup> Friday of the month 11:00 am – 12:30 pm

\*Note: No reservation is required for the Bruno's restaurant program.

## Home Delivered Meals 60+:

*Provides meals to Racine County residents who are homebound and 60 + years old. See the grocery/meal delivery section beginning on page 35 for other options that are private pay and do not have age or location limitations.*

### Meals on Wheels

**262-833-8766**

[https://adrc.racinecounty.com/site/457/nutrition\\_program.aspx](https://adrc.racinecounty.com/site/457/nutrition_program.aspx)

### Racine Free Meal Sites:

*Free meals, no eligibility requirements donations accepted*

#### Hospitality Center

**262-634-5529**

614 Main St, Racine, WI 53403

<https://www.hospitality-center.org/> Weekdays:

7:30 – 8:30 Breakfast and 11:30 – 12:30 Lunch.

#### Love Inc

**262-763-6226**

480 Pine St, Burlington, WI 53105

<https://www.love-inc.net/> M & W 5:00 – 6:30pm

### Other Free Meal Locations:

Sunday: **Living Faith Lutheran Church** 2915 Wright Ave 4:30 – 5:30 pm

Monday: **St Luke's Episcopal Church-Hospitality Center** 614 Main St 5:30 pm

Tuesday: **St Vincent DePaul** held at:

Northpoint United Methodist 3825 Erie St 4:30 – 5:30 pm

Wednesday: **Zoe Outreach Ministries** 2130 Racine St 4:30 – 5:30 pm

Thursday: **St Patrick's** 1100 Erie St 5:30 – 6:15 pm

Thursday: **Greater Grace Temple** 522 N Memorial Dr 5:00-6:00 pm

Friday: **Food for the Soul** 703 Washington Ave 6:00 pm

Saturday: (sack lunches) **First United Methodist** 745 Main St Noon – 12:30 pm

## Nutrition Assessment/Education:

*Programs that evaluate an individual's nutritional history and dietary intake and develop a plan which ensures that the person's nutritional needs are met. Also, programs that provide information concerning the basic principles of healthful eating, food handling, food preparation and shopping skills.*

### Racine/Kenosha Nutrition Education Program

**262-635-6824 or**

1220 Mound Ave, Racine, WI 53404

**877-469-3202**

<https://kenosha.uwex.edu/nutrition-education/>

Food Wise program sponsored by the UW Cooperative Extension. Families learn to: Save more money at the grocery store, plan nutritious and tasty meals, Choose the best food for family's health, Store food safely and prevent waste, and more. Food safety Blog. Can be done online with some in-person workshops.

# Health Care

## General Medical Care/Public Health:

### Health Departments:

*Information about flu shots, blood pressure clinics, immunizations, home visits, and communicable disease programs can be obtained by calling the Public Health Provider of your municipality.*

#### **Racine County Public Health Division**

**262-898-4460**

9531 Rayne Rd, Ste V  
Sturtevant, WI 53177

<https://www.crchd.com/>

Covers Caledonia, Mount Pleasant, North Bay, and Sturtevant, and Covers all areas west of I-94 including Burlington, Dover, Norway, Raymond, Rochester, Union Grove, Waterford, and Yorkville.

#### **Racine Health Department**

**262-636-9201**

730 Washington Ave  
Racine, WI 53403

<https://www.cityofracine.org/Health/>

Covers the City of Racine, Elmwood Park, and Wind Point

## Senior Health and Wellness Programs

### **Aurora Senior Services**

Call your nearest Aurora facility for further information. Medical services for seniors including, home health, medical equipment and supplies, heart program, parish nurse programs, and senior resource nurses.

<https://www.aurorahealthcare.org/services/senior-living>

## Health Screening – Geriatric Assessment:

#### **Center for Senior Health and Longevity (Aurora)**

**414-219-7300**

1020 N 12<sup>th</sup> St

Milwaukee, WI 53233

<https://www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity>

Comprehensive medical, psychological, social and environmental assessments with the aim to improve or maintain the quality of life of older adults.

#### **Froedtert/Medical College of Wisconsin**

**800-272-3666**

9200 W Wisconsin Ave, Milwaukee, WI 53226

<https://www.froedtert.com/SpecialtyAreas/SeniorHealthServices/>

The Senior Health Program - Includes a health care clinic, The Mind, Memory, and Mood clinic, Geriatric Care Management, and an ACE program.

## Specialty Programs:

**Froedtert Hospital- Interdisciplinary Memory Assessment Program (IMAP)** **414-805-3666**

<https://www.froedtert.com/memory-disorders/diagnostics/memory-assessment>

Diagnose and treat mild cognitive impairment. Need referral from primary doctor.

**Lakeview Specialty Hospital and Rehab** **262-534-8565**

1701 Sharp Rd, Waterford, WI 53185

<https://lakeviewsystem.com/>

Brain Injury, behavioral and medical, including neuropsych evaluations.

**MCFI – Brain Health Program** **414-431-5425**

2020 W Wells St, Milwaukee, WI 53233

<https://www.mcfi.net/programs-services/services-for-adults/>

Brain Injury and Stroke rehabilitation and vocational services.

## Health Supportive Services: Equipment and Supplies

*Most of the time when you are in need of equipment and supplies to care for someone, you are going to start with your doctor to make a recommendation or to write out a prescription for the item(s) needed.*

*Sometimes you may wonder if there is any device or item that can just make your life easier, but it is not considered a medical device. You may need to experiment or research things that can help in your situation.*

*Equipment is also known as **Assistive Technology** and tends to be long lasting. **Medical supplies**, on the other hand, are items you must replenish over time, like incontinence pads, or oxygen and are listed beginning on page 47.*

### Where to Begin

1. If the item you need will require a prescription from a doctor, then steps you take would include contacting your insurer about any preferred providers of that item. Call the number on the back of your insurance card and ask about coverage and preferred providers. If the person has Medicare coverage start with **1-800- Medicare (800-633-4227)**. You can also check online at: <https://www.medicare.gov/>.
2. If your item will not be covered by insurance, then you might check with equipment loan closets (page 35), area thrift stores, a refurbished equipment dealer (some regular providers may also sell re-furbished equipment), or some of the big box stores who have lower prices.
3. Another idea is to check with the local Independent Living Center who can assist with information about what is available and financial programs that help. They can be reached at **262-637-9128** (located within Society's Assets) See their information on page 41.

## Assistive Technology:

*Programs that pay for or provide equipment, appliances and assistive aids that enable people, including those who have physical or sensory limitations, to increase their mobility and/or their ability to communicate and live more comfortably. Some can be labeled durable medical equipment.*

### Agencies that provide Assistive Technology information, assistance, and referral:

#### **Stout Vocational Rehab Institute Services**

**715-232-1410**

<https://www.uwstout.edu/svri/services>

Services can include evaluation, design, customization, modification, maintenance, repair, training, technical assistance, and identification of funding options.

#### **Hear Wisconsin (former Center for Communication, Hearing, and Deafness)**

**414-604-2200**

10243 W National Ave, West Allis, WI 53227

**414-604-7217**

<https://hearwi.org/>

Individuals with all degrees of hearing loss - from infants to the elderly - can find comprehensive programs and services that enhance communication and promote independence. Products available through Universalink program. Non-Profit.

#### **Independent Living Center – Society’s Assets**

<https://www.societysassets.org/>

##### **Racine Office**

**262-637-9128**

5200 Washington Ave, Ste 225

**800-378-9128**

Racine, WI 53406

**866-840-9761 TTY**

##### **Elkhorn Office**

**262-723-8181**

615 E Geneva St

**800-261-8181**

Elkhorn, WI 53121

**866-840-9763 TTY**

Provides assistance to seniors and people of all ages with disabilities. Offers consumers comprehensive in-home services to assist people with living independently including assistive technology/home and business modifications, and other tools for independence. Products available. The Independent Living Center is the access point for:

##### **WisTech**

<https://dhs.wisconsin.gov/disabilities/wistech/index.htm>

WisTech provides information on selecting, funding, installing and using assistive technology.

##### **WisLoan**

<https://www.dhs.wisconsin.gov/wistech/wisloan.htm>

The WisLoan program offers loans for assistive technology. This helps people buy equipment like hearing aids, modified vehicles, wheelchairs and ramps

**Waisman Center****608-263-1656**

1500 Highland Ave, Madison, WI 53705

<https://www.waisman.wisc.edu/>

Provides comprehensive services and supports to people with disabilities and their families. Provides clinical care through seven specialty clinics that are operated in collaboration with UW Hospital and Clinics and several UW-Madison Departments: Biochemical Genetics, Cerebral Palsy, Child Development, Communication Aids & Systems, Early Autism and Communication Research, Feeding, Genetics, Phonology Clinic, and the Spasticity and Movement Disorders Clinic. Several programs available statewide.

**Wisconsin Department of Health Services  
Office for the Blind and Visually Impaired****888-879-0017**<https://dhs.wisconsin.gov/blind/>

PO Box 2659, Madison, WI 53701-2659

Office for the Blind and Visually Impaired is the government agency designated to provide assessment, training and information to adults with vision loss, their families and interested professionals. These services exist to enhance independent living skills and quality of life for persons with vision loss.

**Wisconsin Department of Health Services  
Office for the Deaf and Hard of Hearing****262-290-4466**<https://www.dhs.wisconsin.gov/odhh/index.htm>

141 NW Barstow St, Room 404, Waukesha, WI 53188

Information and referral regarding advocacy, laws, services, and technology.

**Providers that sell or rent assistive technology:**

*You may wish to first check with your insurance for a list of preferred providers*

**A+ Mobility****262-455-0989**2324 18<sup>th</sup> St, Kenosha, WI 53140<https://aplusmobilitysolutions.com/>**Ability Independence****262-620-2839**<https://www.abilityindependence.com/>

6819 Sheridan Rd, Kenosha, WI 53143

Lifts, Ramps, Home modifications, some rental equipment.

**Access Ability Home Medical****844-837-2869**

1995 E Norse Ave

Cudahy, WI 53110 (3 other area locations including Kenosha)

<https://www.hmestore.net>

Home medical equipment, mobility equipment.

**Access Elevator****414-727-2524**<https://accesselevator.net>

Lifts, ramps and many other home modifications

**Adaptive Technology Resources****800-770-8474**

Helps with assistive technology and training to meet individual goals for independence.

- Aero Care** **262-898-2405**  
 3805A Spring St, Ste 210, Racine WI 53405  
<https://adapthealth.com/>
- (The) Alzheimer's Store** **800-752-3238**  
<https://www.alzstore.com/>  
 Products and services that help caregivers, and people with dementia to feel safe and comfortable in their environment.
- AMRamp** **888-715-7598**  
<https://amramp.com/>  
 Non- permanent ramps for purchase or rental. Also, carries Portable showers, lifts+.
- Apria Healthcare** **262-207-1551**  
 5345 S Moorland Rd, Brookfield, WI 53151  
<https://www.apria.com/>  
 Respiratory therapy and basic durable medical equipment available.
- Arrow Lift** **920-325-3994**  
<https://arrowlift.com/>  
 Stair lifts, home elevators and other lifts.
- BILD (Bridgeway Independent Living Designs)** **888-482-2453**  
 9209 W Bluemound Rd, Milwaukee, WI 53226  
<https://www.bildnow.com/>  
 Modifications, lifts, ramps, and other equipment.
- Cherubini Enterprises, Inc** **262-238-1000**  
 7426 Donges Bay Rd, Mequon, WI 53092  
<https://ceibroda.com/>  
 Regional provider for Athena and Broda seating, as well as other related products.
- DME Elevators & Lifts** **262-605-1300**  
 9675 S 54<sup>th</sup> St, Ste 4, Franklin, WI 53132  
<https://www.dmelift.com/>  
 Stairway lifts, wheelchair lifts, home and access elevator provider.
- Handi-Ramp** **800-876-7267**  
 5600 99<sup>th</sup> Ave, Unit A1, Kenosha, WI 53144  
<https://handiramp.com/>  
 Accessibility products, ramps, home and safety products and more.
- Kinex** **262-687-5862**  
 3811 Spring St, Racine, WI 53405  
<https://kinexmedical.com/>  
 Durable medical equipment, orthotics and other equipment.
- Lifeway Mobility** **847-215-9490**  
 210 W Campus Dr, Ste B, Arlington Heights, IL 60004  
<https://www.lifewaymobility.com/chicagoland/>  
 Mobility products, lifts, ramps, modifications, and other products.

<p><b>Living Well Home Medical</b>  3921 30<sup>th</sup> Ave, Kenosha, WI 53144  <a href="https://livingwellhomemed.com/">https://livingwellhomemed.com/</a>  Home medical equipment and supplies</p>	<p><b>262-652-6288</b></p>
<p><b>Miller Mobility</b>  <a href="https://millermobility.com/">https://millermobility.com/</a>  Mobility products, lifts, ramps, and other products.</p>	<p><b>262-549-4900</b></p>
<p><b>National Seating and Mobility</b>  12040 W Feerick St, Unit D &amp; E, Wauwatosa, WI 53222  <a href="https://www.nsm-seating.com/">https://www.nsm-seating.com/</a>  Custom mobility, Rehab and adaptive seating systems.</p>	<p><b>866-248-0756</b></p>
<p><b>NovaCare Orthotics and Prosthetics</b> (formerly Actra)  7201 Green Bay Rd, Kenosha, WI 53142  <a href="https://www.novacare.com/">https://www.novacare.com/</a></p>	<p><b>262-697-1160</b></p>
<p><b>NuMotion</b>  440 W Bell Ct, Ste 400, Oak Creek, WI 53154  <a href="https://www.numotion.com/">https://www.numotion.com/</a>  Complex rehab technology including mobility devices and medical supplies.</p>	<p><b>414-762-1300</b></p>
<p><b>On the Go Mobility</b>  7289 N Teutonia Ave, Milwaukee, WI 53209  <a href="https://www.facebook.com/profile.php?id=100057264227749">https://www.facebook.com/profile.php?id=100057264227749</a>  Sell, rent and service Power Wheelchairs, Scooters, Lift Chairs, and Ramps.</p>	<p><b>414-228-7100</b>  <b>800-601-7267</b></p>
<p><b>Orbit Medical</b>  2925 S 160<sup>th</sup> St, New Berlin, WI 53150  <a href="https://www.orbitmedical.com/">https://www.orbitmedical.com/</a>  Mobility and home medical Supplies</p>	<p><b>262-784-2072</b></p>
<p><b>Prairie View Industries, Inc</b>  PO Box 575, Fairbury, NE 68352  <a href="https://www.pvimanufacturing.com/">https://www.pvimanufacturing.com/</a>  Ramps of various types</p>	<p><b>800-554-7267</b></p>
<p><b>Vision Forward</b>  912 Hawley Rd, Milwaukee, WI 53213  <a href="https://vision-forward.org/">https://vision-forward.org/</a>  A full spectrum of programs and services designed to build confidence and independence for people living with vision loss. Programs: Support Services, Rehabilitation Services, Hawley Ridge Apartments, Independent Living option, Low Vision Services, Recreation, Resource Center (library), Outlook Shoppe (Adaptive aids store)</p>	<p><b>414-258-9200</b>  <b>877-258-9200</b></p>



**Wisconsin Council of the Blind and Visually Impaired 608-255-1166**

754 Williamson St, Madison, WI 53703

**800-783-5213**

<https://wcblind.org/>

Provides supportive and rehabilitative services for legally blind or visually impaired persons including scholarships, computer training, speaker's bureau, free white canes, assistive devices, and referrals.

**Assistive Technology Note:** Local pharmacies, big box stores, and online resources offer basic medical equipment like walkers, canes and other supplies.

## **Automotive and Auto Modifications:**

**A & J Mobility**

**262-623-6236**

3058 Helsan Dr, Richfield, WI 53076

**800-517-1024**

<https://www.aandjmobility.com/>

Provides installation of a variety of adaptive equipment for vehicles, including hand controls, mobility transfer seats, steering devices and wheelchair and scooter lifts. Sells new and pre-owned wheelchair accessible vans and has wheelchair accessible vehicles for rent by the day, week, month or weekend.

**Access Mobility Vans**

**414-727-2524**

1995 E Norse Ave, Cudahy, WI 53110

**844-945-4387**

<https://www.accessmobilityvans.com/>

Lifts, ramps and many other home and accessible transportation modification. Services: -wheelchair and scooter lifts/ramps-driving aids –van conversions.

**Erickson Auto Trim and Mobility**

**262-554-1202**

2210 Lathrop Ave, Racine, WI 53405

**800-570-3340**

<https://www.facebook.com/EAT1RACINE>

Automotive adaptations and ramps to load equipment only, stair lifts.

**Mobility Works**

**608-496-1490**

222 Linnerud Dr, Sun Prairie, WI 53590

<http://gtmobility.com/>

New and pre-owned accessible vehicles, adaptive equipment, accessible rentals.

**Mobility Works**

**262-522-0707**

N8W22195 Johnson Dr, Ste 130, Waukesha, WI 53186

**800-275-4907**

<https://www.mobilityworks.com/>

Accessible transportation modifications. Services: - Wheelchair and scooter lifts - Vans and van conversions - Driving aids - Driving evaluation/training - Ramps for vehicles - Accessible van rental - Service and repair.

## **Accessible Vehicle Rentals:**

**Accessible Vans of America /  
Wheelchair Getaways**

**888-433-3839**

<https://www.wheelchairgetaways.com/locations>

Accessible van rentals for those going through rehab, replacing a vehicle that has been in an accident or in for servicing, or are simply traveling in Wisconsin. Rentals are available by the day, week, month, or longer. Pick up and delivery available. Also, sales of pre-owned converted vehicles.

## Medical Equipment Loan Closets:

### Independent Living Center – Society’s Assets

<https://societysassets.org/>

#### Racine Office

5200 Washington Ave, Suite 225  
Racine, WI 53406

262-637-9128

800-378-9128

866-840-9761 TTY

#### Elkhorn Office

615 E Geneva St  
Elkhorn, WI 53121

262-723-8181

800-261-8181

866-840-9763 TTY

Provides assistance to seniors and people of all ages with disabilities. Offers consumers comprehensive in-home services to assist people with living independently including assistive technology/home and business modifications, and other tools for independence. Products available, plus loan closet.

### Katy’s Kloset

262-746-9034

404 Wilmont Dr, Unit D, Waukesha WI 53189

<https://teamupwithfamilies.org/>

Equipment loans, and some medical supplies may be available.

### Love Inc

262-763-6226

480 S Pine St

Burlington, WI 53105

<https://www.love-inc.net/>

See Also: As a lower cost option consider area resale & thrift stores.

## Health Supportive Services – Health Education:

### Ascension All Saints

Classes and Events

<https://healthcare.ascension.org/Events>

Classes and Programs for Healthy Living offer information and tools to lead a healthy life. Register online or contact your local healthcare provider by phone.

### Aurora Health Care

Classes and Events

[https://ahc.aurorahealthcare.org/events/index.asp?\\_ga=1.216914646.1996766655.1422995490](https://ahc.aurorahealthcare.org/events/index.asp?_ga=1.216914646.1996766655.1422995490)

Offers a wide variety of classes and community events aimed at promoting health and wellness. Register online or contact your local Aurora provider by phone.

**Note:** The ADRC offers occasional workshops on a variety of topics, including health issues. We also have information and resources that are not published in this directory. We are available weekdays between 8 am and 4:30 pm at 262-833-8777. Find us online at: <https://adrc.racinecounty.com/> or email [adrc@racinecounty.com](mailto:adrc@racinecounty.com)

## Health Supportive Services – Medical Equipment & Supplies:

<b>Access Ability Home Medical</b> 1995 E Norse Ave, Cudahy, WI 53110 <a href="https://www.hmestore.net">https://www.hmestore.net</a>	<b>414-486-6249</b> <b>877-486-9900</b>
<b>Aero Care</b> 3805A Spring St, Ste 210, Racine WI 53405 <a href="https://www.oxygenone.com/">https://www.oxygenone.com/</a> Specialists in home oxygen and sleep therapy with equipment, technology, in-depth education, and clinical programs based on patient needs.	<b>262-898-2405</b>
<b>Apria Healthcare</b> 5345 S Moorland Rd, Brookfield, WI 53151 <a href="https://www.apria.com">https://www.apria.com</a> Home respiratory therapies and equipment. Specialty wound care.	<b>262-207-1551</b>
<b>Aurora at Home</b> Various locations <a href="https://www.aurorahealthcare.org/services/home-care/home-medical-equipment">https://www.aurorahealthcare.org/services/home-care/home-medical-equipment</a>	<b>866-853-3559</b>
<b>Homecare Delivered</b> 11013 W Broad St, 4 <sup>th</sup> Fl, Glen Allen, VA 23060 <a href="https://www.hcd.com/need-medical-supplies/">https://www.hcd.com/need-medical-supplies/</a> Medical supplies including urological and ostomy.	<b>866-938-3906 intake</b> <b>800-565-5644</b>
<b>Home Delivery Incontinent Supplies Company Inc</b> 9385 Dielman Industrial Dr, Olivette, MO 63132 <a href="https://www.hdis.com/">https://www.hdis.com/</a>	<b>800-269-4663</b>
<b>J &amp; B Medical Supply</b> 50496 W Pontiac Trail, Wixom, MI 48393 <a href="https://www.jandbmedical.com/">https://www.jandbmedical.com/</a> Incontinence programs, diabetic supplies and more.	<b>800-737-0045</b>
<b>Lincare</b> 1740 Wisconsin St, Sturtevant, WI 53177 <a href="https://www.lincare.com/">https://www.lincare.com/</a> Home respiratory, medical service and supply. Many specialty products.	<b>262-884-0304</b>
<b>LivingWell Home Medical</b> 3921 30 <sup>th</sup> Ave, Kenosha, WI 53144 <a href="https://livingwellhomemed.com/">https://livingwellhomemed.com/</a>	<b>262-652-6288</b>
<b>Medical Service Company</b> 4720 S Green Bay Rd, Kenosha, WI 53144 <a href="https://www.medicalserviceco.com/">https://www.medicalserviceco.com/</a> Home respiratory, medical service and supply.	<b>262-654-4000</b> <b>800-824-1400</b>

**Orbit Medical**  
2925 S 160<sup>th</sup> St, New Berlin, WI 53150  
<https://www.orbitmedical.com/>  
Mobility and home medical Supplies

**262-784-2072**

**Performance Health** (former Patterson Medical)  
4501 W Lake St, Ste 200  
Elmhurst, IL 60126  
<https://www.performancehealth.com/>

**800-323-5547**

## **Health Supportive Services – Medical Expense Assistance:**

*Programs that pay the health care expenses of people who are unable to obtain necessary care without assistance. Medical expense assistance programs may have age, income, disability, need or other eligibility requirements. You must generally use the services of that facility or medical group. Call the program or check the website for more information. You can also speak to financial counselors located in their facilities.*

### **Ascension Financial Assistance**

**877-304-6332**

<https://healthcare.ascension.org/financial-assistance/wisconsin>

If you receive medically necessary care and show financial need, but do not qualify for other financial assistance programs.

### **Aurora Helping Hand**

**800-326-2250**

PO Box 341100, Milwaukee, WI 53224

<https://www.aurorahealthcare.org/patients-visitors/billing-payment/financial-assistance>

This program is provided for patients of Aurora hospitals and clinics. For low income, those without insurance, and other factors.

### **Froedtert and Medical College of WI**

**800-466-9670**

<https://www.froedtert.com/financial-services>

Have or will receive medically necessary services at Froedtert & the Medical College of Wisconsin

### **Healthcare.gov**

**800-318-2596**

<https://www.healthcare.gov/> - Purchase affordable health insurance.

## **Health Care – Outpatient Facilities – Community Clinics:**

**See Also:** Health Departments page 39

### **Health Care Network**

**262-632-2400**

500 Wisconsin Ave, Ste 102, Racine, WI 53403

<https://www.healthcarenetwork.org/>

Health Care Network, Inc. is a non-profit agency providing free or low-cost health care to residents of Racine County who are medically uninsured and have a limited income. Services are provided at the Health Care Network office and throughout the County by health care professionals who volunteer their time, offices and skills.

### **Kenosha Community Health Center (KCHC)**

**262-656-0044**

Offers 3 Kenosha locations

**262-237-6457**

<https://www.kenoshachc.org/>

Not-for-profit charitable organization provides affordable and quality primary medical, dental and behavioral health care. KCHC accepts uninsured patients and provides assistance with insurance applications. All patients are served on a sliding fee scale based on ability to pay – no one is turned away.

**Lakeview Health**

**262-674-7772**

800 Goold St, Racine WI 53402

<https://lakeviewhealthwi.org/>

Same day appointments, Pain Management, Family Medicine, Dermatology, STI's Cardiology, Respiratory and Podiatry. Assists with Medicaid re-enrollment and more.

**Racine Community Health Center**

**262-800-7242**

930 Dr Martin Luther King Dr, Racine WI 53404, Entrance # 3

<https://www.racinechc.org/>

RCHC offers sliding fee scale options, ensuring quality care for families regardless of their financial situation. Located inside Julian Thomas Elementary School, patients can expect compassionate care for the entire family. RCHC is dedicated to promoting health, preventing illnesses, and managing chronic conditions.

**Health Care – Specialty – Foot Care – Routine:**

*Please contact the ADRC at **262-833-8777** for information regarding services that provide non-diabetic foot care in your home, and in the local phone book for podiatrists. Check availability by calling the numbers below.*

**Advanced Medical Health and Wellness**

**262-770-5212**

[Advancedmedicalhw@gmail.com](mailto:Advancedmedicalhw@gmail.com)

Routine footcare provided in group settings like senior apartments and such. Specializing in the care of diabetic and at-risk patients, licensed.

**Burlington Senior Activity Center**

**262-767-9880**

587 E State St, Burlington, WI 53105

<https://burlingtonseniorcenter.com/>

Contact for information.

**Racine Parks, Recreation & Cultural Services Dept**

**262-636-9221**

<https://cityofracine.org/SeniorActivities/#sthash.6OsiJ5bw.dpuf>

By Appointment Only. Please call **262-636-9221** to schedule an appointment.

Foot Care is provided by the Kenosha Visiting Association, Inc. at:

**Cesar Chavez Community Center, 2221 Douglas Ave**, Held from 9:00 a.m. to 1:00 p.m. Call for the dates available. Cost: \$30.00. Please bring 2 hand towels and a washcloth.

**Substance Abuse Services – Alcohol & Drug Abuse (AODA):**

*Has someone you trust suggested you need to speak with a professional about your alcohol or drug use? These agencies are good places to start.*

**Substance Abuse Counseling and Treatment Resources:**

**Agape Recovery Center**

**262-767-0441**

201 N Pine St, Burlington, WI 53105

**Alcoholics Anonymous** 262-554-6611  
Central Office - 3701 Durand Ave, Racine WI 53405 262-554-7788 24/7  
12 Step meetings in various locations around the county.  
<https://www.aa.org/>

**Al-Anon of Southeastern WI** 414-257-2415  
<https://alanon-wi.org/> Support for family members of alcoholics.

**Ascension All Saints Mental Health & Addiction Care** 262-687-2222  
<https://healthcare.ascension.org/Specialty-Care/Behavioral-Mental-Health>  
Offers comprehensive outpatient counseling, located throughout Southeastern Wisconsin. For information about all services and locations in Racine County call the number listed above.

**Aurora Behavioral Health** 833-528-7672  
<https://www.aurorahealthcare.org/services/behavioral-health-addiction>  
Offers a full continuum of substance abuse treatment and related services for children, youth, adults, and families. Other Milwaukee County locations available.

**Behavioral Health Services of Racine County** 262-638-6744  
1717 Taylor Ave, Racine WI 53403  
<https://www.racinecounty.com/departments/human-services/aging-disability-services/behavioral-health-services-of-racine-county/mental-health-and-substance-abuse-services>  
BHS provides a comprehensive array of mental health and substance abuse services including outpatient evaluations, psychotherapy and counseling. BHS has licensed mental health and substance abuse counselors to assist individuals. Also provides services to people who have psychotic disorders requiring services not available through the private sector. Medicare, Medicaid, and most private insurances are accepted, offers sliding fee scale.

**Behavioral Medicine Center -ProHealth Care** 262-928-4036  
240 Maple Ave, Mukwonago, WI 53149  
<https://www.prohealthcare.org/locations/profile/clinic-mukwonago/>  
Comprehensive mental health and substance abuse services including outpatient evaluations, psychotherapy, and counseling. Other Waukesha County locations.

**CleanSlate Outpatient Addiction Medicine** 262-833-9320  
5439 Durand Ave, Ste 103, Racine WI 53406  
<https://www.cleanslatecenters.com/racine-wisconsin>  
Opioid and alcohol dependency and medication assisted treatment. No counseling.

**Credence Therapy Associates** 262-723-3424  
1 ½ W Geneva St, Elkhorn, WI 53121  
<http://www.credencetherapy.com/>  
Confidential, Professional treatment services specialized to meet the needs of client.

**Family Services of Racine** 262-634-2391  
[https://volunteerracine.galaxydigital.com/agency/detail/?agency\\_id=28598](https://volunteerracine.galaxydigital.com/agency/detail/?agency_id=28598)  
420 7<sup>th</sup> St, Racine WI 53403  
Various counseling programs for Family, Couples, Men, Women, Children, Veterans and Seniors. Sliding fee scale available.

**Horizon Healthcare** 414-269-5252  
835 Wisconsin Ave, Racine 53403 414-376-5577  
<https://horizonhealthcareinc.com/>  
Offers a full continuum of substance abuse treatment and related services for children, youth, adults, and families.

**Lakeside Family Therapy Services** 262-637-9984  
4810 Northwestern Ave, Racine, WI 53406  
<https://www.lakesidefamilytherapy.com/>  
Lakeside Family Therapy Services, a licensed mental health and AODA clinic, offers mental health and AODA counseling for individuals, families, and couples of all ages.

**Narcotics Anonymous (NA)- Wisconsin Region** 866-635-2254  
<https://wisconsinna.org/>

**NAR-Anon** 800-477-6291  
<https://www.naranonmidwest.org/> For family and friends of addicts.

**Racine Comprehensive Treatment Center** 844-861-9770  
5735 Durand Ave, Ste A, Racine WI 53406  
<https://www.racinctc.com/>  
Medication assisted treatment and counseling.

**Racine County Crisis Line** 262-638-6741  
1717 Taylor Ave, Racine, WI 53403  
<https://www.racinecounty.com/departments/human-services/aging-disability-services/behavioral-health-services-of-racine-county/crisis-services>  
Access to Racine County's Mental Health and AODA (Alcohol and Other Drug Abuse) services. Provides information and assistance and access to various other programs.

## Helplines and Websites:

**Addiction Policy Forum** 833-301-4357  
<https://www.addictionpolicy.org/>

**Alcohol Screening (Boston University)**  
<https://alcoholscreening.org/>

**Community Guide to Quit-Tobacco Programs**  
<https://www.dhs.wisconsin.gov/tobacco/treatment.htm>

**Substance Abuse and Mental Health Services Administration (SAMHSA)**  
<https://findtreatment.gov/> or <https://drugfree.org/>  
Find information on other Peer Support self-help groups like Narcotics Anonymous, Cocaine Anonymous, Dual Recovery, Smart Recovery, and others.

**Wisconsin Addiction Recovery Helpline** – access by calling 211

**Wisconsin Tobacco Quit Line** 800-QUIT-NOW  
<https://quitline.wisc.edu/> (800-784-8669)  
For Wisconsin residents ready to quit smoking or chewing tobacco.

## Hearing Impairments/Deaf

*If you are turning up the volume on your TV or radio lately, you may want to contact one of the following agencies to learn more about hearing loss.*

**Center for Deaf-Blind Persons**

**414-481-7477**

3195 S Superior St, Milwaukee, WI 53207

<https://www.deaf-blind.org/>

**Deaf and Hard of Hearing (Office for the) SEW Region**

**262-565-6349**

141 NW Barstow St, Room 104, Waukesha WI 53188

<https://www.dhs.wisconsin.gov/odhh/index.htm>

**Disability Benefit Specialist (DBS) for Deaf and Hard of Hearing**

Video/Telephone

**262-347-3045**

Jennifer M. Koehn

[JenniferM.Koehn@wisconsin.gov](mailto:JenniferM.Koehn@wisconsin.gov)

Regional Office for the Deaf and Hard of Hearing

309 W Walworth Ave, Delavan, WI 53115

<https://www.dhs.wisconsin.gov/odhh/benefits.htm>

Available statewide through the WI Office for the Deaf and Hard of Hearing to individuals who use sign language as a primary language.

**Hear Wisconsin**

**414-604-2200**

10243 W National Ave, West Allis, WI 53227

**414-604-7217 TTY**

<https://hearwi.org/home>

**iCanConnect**

**844-638-5800**

National Deaf-Blind Equipment Distribution Program

<https://www.dhs.wisconsin.gov/odhh/db-resources.htm>

**Racine/Kenosha Club of the Deaf**

**262-886-0420 TTY**

<https://www.facebook.com/Racine-Kenosha-Club-of-the-Deaf-453441564731337/>

**Telecommunications** – Specialized - See Telephone page 81

**Also connect with the Independent Living Center**

**262-637-9128**

## Hospice Care

*An agency that provides care in home or in another setting to terminally ill persons. Hospice services may be covered by Medicare or Medicaid.*

**AccentCare Hospice & Palliative Care of Wisconsin**

**800-379-5105**

Several area locations

<https://www.accentcare.com/our-services/hospice-palliative-care/greater-milwaukee/>

**Allay Home and Hospice**

**262-634-6603**

725 Cornerstone Crossing, Ste C, Waterford, WI 53185

<https://allayhh.com/>



<b>Ascension at Home with Compassus</b>	<b>262-417-9393</b>
13200 Globe Dr, Ste 228, Mount Pleasant, WI 53406	<b>800-924-7705</b>
<a href="https://www.compassus.com/services/home-health/ascension-at-home/">https://www.compassus.com/services/home-health/ascension-at-home/</a>	
<b>AseraCare Hospice Care/Amedisys</b>	<b>414-257-1708</b>
16655 W Bluemound Rd, Ste 275, Brookfield, WI 53005	
<a href="https://www.amedisys.com/aseracare-hospice/">https://www.amedisys.com/aseracare-hospice/</a>	
<b>Aurora at Home Hospice/Palliative Care</b>	<b>262-757-2575</b>
116 N Dodge St, Burlington, WI 53105	
<a href="https://www.aurorahealthcare.org/services/hospice-care">https://www.aurorahealthcare.org/services/hospice-care</a>	
<b>Badger Hospice</b>	<b>262-222-1012</b>
125 N Executive Dr, Ste100, Brookfield, WI 53005	
<a href="https://badgerhospice.org/">https://badgerhospice.org/</a>	
<b>By Your Side Hospice Care</b>	<b>414-662-7701</b>
4031 Kiehnau Ave, Milwaukee, WI 53209	
<a href="https://www.byshospice.com/">https://www.byshospice.com/</a>	
<b>Castle Hospice</b>	<b>414-930-4432</b>
10427 W Lincoln Ave, Ste 1400, West Allis, WI 53227	
<a href="https://www.castlewi.com/services/hospice/">https://www.castlewi.com/services/hospice/</a>	
<b>Commonheart Home Health, Hospice &amp; Palliative Care</b>	<b>844-206-4930</b>
N16W23217 Stone Ridge Dr, Ste 350, Watertown, WI 53188	
<a href="https://commonheart.com/">https://commonheart.com/</a>	
<b>Gentiva Hospice</b>	<b>414-546-3200</b>
10150 W National Ave, Ste 200, West Allis, WI 53227	<b>888-436-8482</b>
<a href="https://www.gentivahs.com/services/hospice-care/gentiva-hospice">https://www.gentivahs.com/services/hospice-care/gentiva-hospice</a>	
<b>Harmony Cares Hospice</b>	<b>414-395-8650</b>
2514 S 102 <sup>nd</sup> St, West Allis, WI 53227	
<a href="https://harmonycarehospice.com/">https://harmonycarehospice.com/</a>	
<b>Heartland Hospice/ Empatia Palliative Care</b>	<b>866-216-5708</b>
9114 58 <sup>th</sup> Pl, Ste 500, Kenosha, WI 53143	
<a href="https://www.gentivahs.com/services/hospice-care/heartland-hospice/">https://www.gentivahs.com/services/hospice-care/heartland-hospice/</a>	
<b>Holistic Homecare and Hospice</b>	<b>414-231-3130</b>
8777 W Forest Home Ave, Greenfield, WI 53228	
<a href="https://holistichh.com/">https://holistichh.com/</a>	
<b>Horizon Home Care and Hospice</b>	Kenosha <b>262-771-1011</b>
2 area locations	Milwaukee <b>414-586-6263</b>
<a href="https://horizonhomecareandhospice.org/">https://horizonhomecareandhospice.org/</a> See also Aging Life Care services.	
<b>Hospice Alliance Inc</b>	<b>262-652-4400</b>
10220 Prairie Ridge Blvd, Pleasant Prairie, WI 53158	<b>800-830-8344</b>
<a href="https://www.hospicealliance.org/">https://www.hospicealliance.org/</a>	

**Legacy Hospice** 262-879-8014  
4514 Jack Pine Ln, Union Grove, WI 53182  
<https://www.legacyhospicecares.com/>

**Lily Hospice** 262-235-3115  
W63N545 Hanover Ave, Cederburg WI 53012  
<https://lilyhealthcare.org/hospice-care/>

**Moments Hospice** 414-485-9001  
1139 S Sunnyslope Dr, Ste 200, Mount Pleasant, WI 53406  
<https://momentshospice.com/>

**North Shore At Home** (home health & hospice) 414-885-0909  
5150 N Port Washington Rd, Ste 152, Glendale, WI 53217  
<https://www.nshorehc.com/north-shore-at-home/>

**Preceptor Home Health Care and Hospice** 262-293-3951  
W175N11117 Stonewood Dr, Ste 100, Germantown, WI 53022  
<http://www.preceptorhc.com/>

**St Croix Hospice** 262-725-7021  
409 Hallberg St, Unit F, Delavan, WI 53115  
<https://stcroixhospice.com/>

**Vitas Healthcare** 262-321-3970  
8338 Corporate Dr, Ste 100, Racine, WI 53406  
844-696-8483  
<https://www.vitas.com/>

## Hospice Information:

### What are Hospice and Palliative Care?

National Institute on Aging

<https://www.nia.nih.gov/health/what-are-palliative-care-and-hospice-care>

If you need a copy of the article at the above link call the ADRC 262-833-8777

# Housing

Request a copy of the Housing Directory which contains listings of housing options in Racine County. 262-833-8777. This document is also available on the ADRC website: [www.adrc.racinecounty.com](http://www.adrc.racinecounty.com).

## Housing Counseling:

*Programs that provide comprehensive assistance for people who want to rent or purchase housing including information and guidance about buying and rental costs; how to select affordable housing that meets individual needs; and how to provide for insurance, maintenance and other requirements related to acquiring and paying for housing.*

### Credit.org

<https://credit.org/>

Non-profit financial agency that assists with debt, bankruptcy and housing counseling.

800-431-8157

- Home Ownership Preservation Hotline (The)** **888-995-4673**  
<https://www.995hope.org>  
 Foreclosure issues, sustainable homeownership. Available 24/7.
- Housing and Urban Development (HUD)** **414-297-3214**  
 310 W Wisconsin Ave, Ste 950W, Milwaukee, WI 53203  
<https://hud.gov>
- FHA Resource Center** **800-225-5342**  
**Housing Counseling Line** **800-569-4287** *continued...*  
 HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination.
- Greenpath Financial Wellness** **800-550-1961**  
<https://www.greenpath.com/>  
 Housing Counseling and other programs.
- Housing Resources Inc** **262-636-8271**  
 500 Wisconsin Ave, Ste 205, Racine WI 53403  
<https://hri-wi.org/>  
 Home buyer education & Counseling, Financial literacy Education, Grant assistance and Foreclosure Prevention and other programs.
- National Foundation for Credit Counseling (NFCC)** **866-845-2227**  
<https://www.nfcc.org/>  
 Housing Credit Counseling. See also Greenpath Debt solutions, and Money Management International on pages 27 & 56

**Housing Expense Assistance:**

*Programs that help pay current housing bills or finance new living accommodations for people who are otherwise unable to provide for their housing needs. Housing expense assistance programs may have age, income, disability, need, location, or other eligibility requirements. Some programs listed below only help with basic needs which can help free up money for housing costs.*

- City of Racine Financial Empowerment Center** **262-200-0831**  
<https://www.racinefec.org/>  
 Free one on one financial counseling for City of Racine Residents.
- City of Racine Housing Department** **262-636-9197**  
 730 Washington Ave, Rm 102, Racine, WI 53403  
<https://www.racinehousingloans.com/homeowner-repair-loans/>  
 Housing improvement programs include: Homeowner Deferred Rehabilitation Loan Program, Homeowner fixed Interest Rehabilitation Loan Program, Rental Assistance Rehabilitation Program, Mixed-Use Rehabilitation Loans and other.
- Community Action Agency (Racine/Kenosha CAA)** **262-637-8377**  
 2113 N Wisconsin St, Racine, WI 53402  
<http://www.rkcaa.org>  
 Weatherization program and many general community services.

**Credit.org** **800-431-8157**  
<https://credit.org/>  
Non-profit financial agency that assists with debt, bankruptcy and housing counseling.

**Energy Services Inc, Energy Assistance Program - WHEAP** **262-633-6000**  
1320 S Green Bay Rd, Racine, WI 53406  
<https://esiwi.com/>  
Administers the Wisconsin Home Energy Assistance Program (WHEAP) which provides assistance for heating costs, electric costs, and energy crisis situations.

**Green Path Financial Wellness** **800-550-1961**  
<https://www.greenpath.com/>  
Nationwide, non-profit financial organization that assists consumers with credit card debt, housing debt and bankruptcy concerns.

**Homestead Tax Credits** **608-266-8641**  
Mail Stop 5-77 PO Box 8949, Madison, WI 53708  
<https://www.revenue.wi.gov/Pages/Individuals/homestead.aspx>  
Income-Based tax credit program for homeowners or renters

**Housing Authority of Racine County (HARC)** **262-636-3405**  
837 Main St, Racine, WI 53403  
<https://www.rcha.org/>  
HUD subsidized housing and Section 8 vouchers, family self-sufficiency, home ownership, elderly and handicapped housing.

**HUD – US Dept of Housing & Urban Development** **414-297-3214**  
Milwaukee Field Office **414-297-1423 TTY**  
310 W Wisconsin Ave, Ste 950W, Milwaukee, WI 53203  
<https://hud.gov>  
**FHA Resource Center** **800-225-5342**  
**Housing Counseling Line** **800-569-4287**  
**Fair Housing Information Clearinghouse** **800-767-7468**

HUD's mission: increase homeownership, support community development, and increase access to affordable housing free from discrimination. Home-owning, renting, relocation, fair housing, FHA loans, reverse mortgages, search for subsidized rental apartments by location, and other consumer information and resources.

**Love Inc** **262-763-6226**  
480 S Pine St, Burlington, WI 53105  
<https://www.love-inc.net/>  
Helps local area individuals and families find the resources they need to cope with economic and emotional hardships. Clients are assisted through programs that provide mentoring, counseling, education, advocacy, information & referral support.

**Money Management Int'l Non-Profit Debt Solutions** **888-845-5669 or**  
<https://www.moneymanagement.org/> **866-889-9347**  
Nationwide, non-profit financial organization that assists consumers with credit card debt housing debt and bankruptcy concerns. Housing counseling, local office.

**Movin'Out****877-861-6746 ext 7**<https://www.movin-out.org/>

Partners with people with disabilities, veterans, and others to create and sustain community-integrated, safe, affordable homes. Provides information, assistance and resources re: affordable rental housing, housing counseling and gap financing grants for home purchase and home rehabilitation - to WI households with a member who has a permanent disability.

**Rural Housing Service Programs****920-907-2976**

(USDA Rural Development)

W6529 Forest Ave, Ste 200, Fond du lac, WI 54937

<https://rd.usda.gov/wi>

For Non-City properties, repair financing, single family home loans and grants.

**Wisconsin Farm Center****800-942-2472**

2811 Agriculture Dr

Madison, WI 53708

<https://datcp.wi.gov/Pages/AgDevelopment/FarmCenterOverview.aspx>

The Wisconsin Farm Center provides services to Wisconsin farmers and agribusinesses See the website section- Financial Counseling & Advising.

**Wisconsin Housing and Economic Development Authority (WHEDA)****800-628-4833**

Milwaukee Office:

**414-227-4039**

611 W National Ave, Ste 110, Milwaukee WI 53204

<https://www.wheda.com/>

WHEDA offers a variety of homeowner loan programs, and facilitates affordable rental units for Wisconsin residents – including a property tax deferral loan program for residents 65 or older (800-755-7835)

**Wisconsin Kenosha Racine Partnership (WKRK)****888-794-5820**

1717 Taylor Ave, Racine, WI 53403

Burlington Service Center – 1072 Milwaukee Ave, Burlington WI 53105

<https://www.racinecounty.com/departments/human-services/economic-support-services>

Information about Food Share, W-2, and Wisconsin Medicaid programs. All applications can also be accessed online at <https://access.wisconsin.gov/access/>.

## Housing Search and Information:

Agencies and services that assist with providing information about different aspects of housing.

### **Eldercare Locator**

**800-677-1116**

<https://eldercare.acl.gov/Public/Index.aspx>

Information on services for seniors and their caregivers. Resources; fact sheets available on housing and care issues. Request the booklet; *Housing Options for Older Adults: A Guide for Making Decisions*.

### **HUD – US Department of Housing & Urban Development**

**414-297-3214**

Milwaukee Field Office

**414-297-1423 TTY**

310 W Wisconsin Ave, Ste 950W, Milwaukee, WI 53203

<https://hud.gov>

### **FHA Resource Center**

**800-225-5342**

### **Housing Counseling Line**

**800-569-4287**

### **Fair Housing Information Clearinghouse**

**800-767-7468**

HUD's mission: increase homeownership, support community development, and increase access to affordable housing free from discrimination. Home-owning, renting, relocation, fair housing, FHA loans, reverse mortgages, search for subsidized rental apartments by location, and other consumer information and resources.

### **Housing Authority of Racine County (HARC)**

**262-636-3405**

837 Main St, Racine WI 53403

<https://www.rcha.org/>

HUD subsidized housing and Section 8 vouchers, family self-sufficiency, home ownership, elderly and handicapped housing.

### **Wisconsin Housing Search**

**877-428-8844**

<https://www.wihousingsearch.org/index.html>

Housing search and community and program information. This Community Services Guide is brought to you by the WI Department of Commerce, Division of Housing and Community Development.

### **Website Search – Affordable Housing**

**Online only**

<https://www.affordablehousing.com/>

Section 8 and Section 42 communities

## Landlord/Tenant Assistance:

### **City of Racine – Fair Housing Department (FHD)**

**262-636-9595**

730 Washington Ave, Racine, WI 53403

<https://www.cityofracine.org/citydevelopment/fairhousing/>

Federal and state laws prohibit housing discrimination. It is illegal to deny housing to an individual on the basis of race, religion, national origin, sex, familial status (i.e., presence of children), marital status, sexual orientation, or disability. It is also illegal to treat an in-place tenant any differently than other tenants on the basis of any of the above group characteristics. The FHD provides fair housing (anti-discrimination)

investigative and enforcement services. Also, conducts educational seminars for housing consumers and members of the housing industry, and provides legal referrals.

**Fair Housing Council (The)**

**414-278-1240**

<https://www.fairhousingwisconsin.com/>

Private non-profit with a full-service fair housing program. Serves Racine County.

**HUD – US Department of Housing & Urban Development**

**414-297-3214**

Milwaukee Field Office

**414-297-1423 TTY**

310 W Wisconsin Ave, Ste 950W

Milwaukee, WI 53203

<https://hud.gov>

**FHA Resource Center**

**800-225-5342**

**Housing Counseling Line**

**800-569-4287**

**Fair Housing Information Clearinghouse**

**800-767-7468 or**

**800-927-9275 TDD**

HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination.

**Legal Action of Wisconsin**

**262-635-8836**

245 Main St, Ste 102

**800-242-5840**

Racine, WI 53403

<https://www.legalaction.org/>

Improper evictions, termination of housing assistance, or custody cases when there are instances of ongoing abuse.

**Tenant Resource Center**

**877-238-7368**

1202 Williamson St, Suite A

Madison, WI 53703

<https://www.tenantresourcecenter.org/>

Information on state and local rental laws and regulations and lease screening services are available. Please use the on-line resources.

**Wisconsin Dept of Agriculture, Trade and Consumer Protection -**

**608-224-4949**

<https://datcp.wi.gov/>

Fact Sheets, Consumer law, filing consumer complaints and other resources.

**Wisconsin Landlord Tenant Guide** see:

<https://datcp.wi.gov/Pages/Publications/LandlordTenantGuide.aspx>

**Wisconsin State Law Library**

<https://wilawlibrary.gov/topics/landlord.php>

Web page of resources regarding Wisconsin Landlord/Tenant law, forms, fact sheets, community resources and statutes are linked on the webpage.

# Laundry Services

## Poplin

<https://poplin.co/>

Wash, dry and fold. Free pick-up and delivery. Uses app.

833-783-7427

Senior Support Line

**Note:** You may want to consider other types of helpers to assist with laundry chores if you have your own equipment. From family, friends, or neighbors to hiring some in-home assistance for this task and others (see these agencies beginning on page 19).

# Legal Services

*Need some help but don't understand legal matters? The following agencies do.*

**Lawyer Referral Services connect you to Lawyers within the practice type you need:**

## Milwaukee Bar Association Lawyer Referral & Information Service

414-274-6768

<https://findmilwaukeeelawyers.org/>

LRIS' trained interviewers assess the caller's situation and determine the most appropriate way to proceed. If the caller is referred to an attorney, the first half-hour of attorney-client consultation will cost no more than \$20.00. LRIS serves Milwaukee, Kenosha, Ozaukee, Racine, Washington, and Waukesha Counties.

## Wisconsin State Bar Association

800-362-9082

PO Box 7158, Madison, WI 53707-7158

<https://www.wisbar.org/forPublic/Pages/for-public.aspx>

Offers several programs to assist the public in legal matters. Information and links including Lawyer Referral, Consumer Alerts, reduced fee programs, Resources, Legal Q & A and more. Referrals can be requested online as well as by phone.

## Elder Law Attorney Referrals:

### National Academy of Elder Law Attorneys:

[https://www.naela.org/Web/Shared\\_Content/Directories/Find-a-Lawyer.aspx](https://www.naela.org/Web/Shared_Content/Directories/Find-a-Lawyer.aspx)

### National Elder Law Foundation (Certified Elder Law Attorneys):

<https://nelf.org/search/custom.asp?id=5427#>

## Low Cost or Free Legal Services

### Free Legal Answers (Wisconsin) – Online only

<https://wi.freelegalanswers.org/>

Sponsored by the American Bar Association, Wisconsin Free Legal Answers provides brief legal advice from volunteer lawyers when you have non-criminal legal questions. Use the website to ask your question and receive notification when a lawyer responds to your question on the website.



**Legal Action of Wisconsin Inc**

245 Main St, Ste 102

Racine, WI 53403

<https://www.legalaction.org/>

Improper evictions, termination of housing assistance or custody cases where there are instances of ongoing abuse (with a referral). Serves low-income individuals and families. See website for other location programs.

**262-635-8836****855-947-2529****Other programs provided by Legal Action:****Free Civil Legal Aid to Low Income People**

New Caller/Intake Line

**855-947-2529****Elder Rights Project**

Age 60 plus

**844-614-5468 or****262-635-8836**

Civil legal aid for victims to secure stability, and independence for elder abuse victims.

**Low Income Taxpayer Clinic****414-274-3400****855-502-2468**

Free help to eligible low-income Wisconsin taxpayers with various IRS Tax matters; audits and appeals, collections, EIC, failure to file returns and more.

**Racine County Free Legal Clinic****262-652-5545**<https://elcaoutreachcenter.org/forms/legal-intake-form/>

Free clinic provides a chance to explain your situation to a volunteer attorney, receive feedback about your options, have paperwork looked over before filing, receive correct paperwork to be filed, and have a better understanding of the law. Consulting lawyer is not able to represent you. Call for location, to request an intake form, or with questions.

**Victim/Witness Assistance****262-636-3858**<https://www.racinecounty.com/departments/district-attorney/victim-witness>

Assists victims and witnesses during involvement with criminal justice system. Provides services to victims of felony crimes and crimes against property.

**Wisconsin Association of Mediators****414-332-8928**<http://www.wamediators.org/>

Promoting the use and practice of collaborative conflict resolution through mediation. Look for the "find a mediator" function on the website to self search.

**Other Legal Services that offer programs in Racine County:****Vivent Health (former AIDS Resource Center of Wisconsin) - Kenosha****800-924-6601**1212 57<sup>th</sup> St, Kenosha, WI 53140<https://viventhealth.org/health-and-wellness/legal-services/>**National Alliance on Mental Illness (NAMI)****800-950-6264**

3803 N Fairfax Dr, Ste 100

Arlington, VA 22203

<https://www.nami.org/Find-Support/NAMI-HelpLine>FAQ's: <https://www.nami.org/FAQ/Legal-Support-FAQ>

**State Public Defender – Racine Office****262-638-7530**

718 Grand Ave

Racine, WI 53403-1221

<https://wispd.org/>**Legal Services - Advocacy:**

*Programs that intercede on behalf of individuals and/or groups to ensure that they receive the benefits and services for which they are eligible; that attempt to marshal public support for a particular issue or cause; or that seek to influence legislation, local ordinances or administrative rulings in order to benefit specific interest groups or achieve specific social, political or environmental goals.*

**AARP Wisconsin****866-448-3611**

222 W Washington Ave # 600

Madison, WI 53703

<https://www.aarp.org/states/wi/>

Staffed from 9am-5pm weekdays. Advocacy, Livable Communities, Health and Economic Security. Search the website under legal for advocacy and other efforts. Request the Free Legal Guide for Grandparents Raising Grandchildren and other information.

**Catholic Charities' Family & Children's Ministries  
Immigration Services****414-643-8570**

731 W Washington St

Milwaukee, WI 53204-2311

<https://risccmke.org/en/>

A program for Immigrants who need assistance with their legal status for living in the United States. Provides transitional assistance for Refugees, Migrants and Immigrants who are coming to this country. Also will assist individuals and families with the necessary required paperwork for continuing their legal status in this country.

**Coalition of Wisconsin Aging and Health Groups****608-224-0606**<https://www.cwagwisconsin.org/>**800-488-2596**

2850 Dairy Dr, Ste 100, Madison, WI 53718

A statewide nonprofit, nonpartisan organization. Financial Empowerment Project assists with identifying and advocating around identity theft and financial exploitation issues.

**Disability Rights Wisconsin****800-928-8778**<https://disabilityrightswi.org/>**Disability Drug Benefit Helpline** (Medicare Part D)**800-926-4862****Disability Voting Rights Helpline****844-347-8683****Madison Office****608-267-0214**

131 W Wilson St, Ste 700

Madison, WI 53703

**Milwaukee Office****414-773-4646**

6737 W Washington St, Ste 3230

Milwaukee, WI 53214

Advocacy services offered may include information and referral; advice and guidance in self-advocacy; investigating, negotiating or mediating on your behalf, or

representing you in legal proceedings relating to certain priority issues. See website under: About Us and Programs.

**Guardianship Support Center (Wisconsin) 855-409-9410**

Greater Wisconsin Area Agency on Aging Resources Inc, (GWAAAR)

1414 MacArthur Rd, Ste A, Madison, WI 53714

Information and resources relating to adult guardianship issues.

<https://gwaar.org/guardianship-resources>

**Racine Interfaith Coalition – Immigration Support Initiative**

<https://ricracine.org/immigration>

Consultation request is online only.

**Wisconsin Facets 877-374-0511**

600 W Virginia St, Suite 501

Milwaukee, WI 53204

<https://www.wifacets.org/>

Wisconsin Family Assistance Center for Education, Training & Support, Inc. (WI FACETS) is a nonprofit organization serving Wisconsin children and adults with disabilities, their families and those who support them.

**Wisconsin Senior Medicare Patrol (SMP) 888-818-2611**

Web: <https://www.smpwi.org/>

Fb: [@WisconsinSeniorMedicarePatrol](https://www.facebook.com/WisconsinSeniorMedicarePatrol)

SMPs empower and assist Medicare beneficiaries, their families, and caregiver to prevent, detect, and report health care fraud, errors, and abuse through outreach, counseling, and education.

## **Legal Services - Information and Referral:**

**Free Legal Answers (Wisconsin) – Online only**

<https://wi.freelegalanswers.org/>

Sponsored by the American Bar Association Wisconsin Free Legal Answers provides brief legal advice from volunteer lawyers when you have non-criminal legal questions. Use the website to ask your question and receive notification when a lawyer responds to your question on the website.

**Marquette Volunteer Legal Clinic 414-288-6912**

<https://law.marquette.edu/mvlc/>

A Community Legal Information & Referral Service at:

**4 walk-in locations and some appointment services. See website for details or call the above number.**

Volunteer attorneys and MU law students serve the Milwaukee community by providing pro bono legal information and referral services to individuals in need of legal assistance. Provides basic legal information and appropriate referrals if more extensive services are needed. Clinic cannot accept your case or represent you in any legal action.

**Tenant Resource Center****877-238-7368**

1202 Williamson St, Suite A, Madison, WI 53703

<https://www.tenantresourcecenter.org/>

Use online information which offers free information to tenants, landlords and service providers interested in learning more about their rental rights and responsibilities.

**Wisconsin Landlord/Tenant Guide****800-422-7128**

The Wisconsin Department of Agriculture, Trade and Consumer Protection publishes a guide that can be found on their website at:

<https://datcp.wi.gov/Pages/Publications/LandlordTenantGuide.aspx>**Milwaukee Justice Center****414- 278-2910**

G-9 of the Milwaukee County Courthouse

901 North 9<sup>th</sup> St, Milwaukee, WI 53233<https://www.milwaukeejusticecenter.org/>

One to three volunteers (some are bilingual in Spanish) are assigned Monday through Friday to offer self-represented litigants one-on-one assistance with forms and procedures and referrals to community resources. Facilitators are not to provide legal advice. Milwaukee County residents or cases in Milwaukee County Court.

**Online Resources:**

- **Common legal questions - from the State Bar of Wisconsin :**  
<https://www.wisbar.org/forPublic/INeedInformation/Pages/Common-Legal-Questions.aspx>
- **State Law Library -** <https://wilawlibrary.gov/>
- **Wisconsin Court System Self-Help Center -**  
<https://www.wicourts.gov/services/public/selfhelp/index.htm>

**Legal Services - Veterans:****National Veteran's Legal Services****202-265-8305**

PO Box 65762, Washington, DC 20035

<https://www.nvlsp.org/>

Non-profit, works to ensure that veterans and active-duty personnel receive the government benefits they are entitled to.

**Stateside Legal**<https://statesidelegal.org/>**Veterans Consortium Pro Bono Program, The**<https://www.vetsprobono.org/>**Outreach and Education Components**

National Veterans Legal Services Program

**888-838-7727**

1600 K Street, Suite 500, Washington, DC 20006

The Veterans Consortium Pro Bono Program provides free attorneys to veterans and their qualifying family members **who have an appeal pending at the U.S. Court of Appeals for Veterans Claims**. If an appellant has filed an appeal with the Court, he or she can request assistance from The Veterans Consortium. See website for all qualifications necessary.

# Leisure Activities

*Programs that provide access to a variety of pursuits for people who want to make constructive and satisfying use of their free time.*

## Educational Opportunities:

### **Adventures in Lifelong Learning**

**262-595-3340**

UW- Parkside, Center for Community Partnerships

<https://www.uwp.edu/connect/friends/all.cfm>

Adventures in Lifelong Learning provides educational, creative and social opportunities through lectures, classes, focus groups, day trips and special events.

### **Road Scholar Program**

**800-454-5768**

<https://www.roadscholar.org/>

Road Scholar Program (former Elderhostel) is America's first and the world's largest educational travel organization for adults 55 and over. A not-for-profit organization that provides exceptional learning adventures. Road Scholar offers nearly 8,000 programs a year in more than 90 countries. Call or visit the website for catalog.

## Exercise Classes/Groups:

### **Aurora Wellness Center – Fitness Facility**

**262-767-7000**

<https://www.aurorahealthcare.org/locations/clinic/aurora-wellness-center>

300 McCanna Pkwy, Burlington, WI 53105

Aurora Wellness Center offers a new concept in health clubs. It is a medically-oriented center, affiliated with Aurora Memorial Hospital of Burlington.

### **Burlington Senior Activity Center**

**262-767-9880**

<https://burlingtonseniorcenter.com/>

587 E State St, Burlington, WI 53105

Outdoor walking and other activities

### **Health Departments**

**See page 39**

Contact your local health department for listings of area health clubs, parks, and other exercise options available in your area.

**Park and Rec Departments** can also be of assistance in providing information about exercise and wellness classes. Check with your community.

### **Move Your Way**

<https://health.gov/moveyourway>

The Move Your Way® tools, videos, and fact sheets on this page have tips that make it easier to get a little more active. And small changes can add up to big health benefits!

### **National Center on Healthcare Physical Activity and Disability (NCHPAD)**

<https://www.nchpad.org/>

Resource Center for information on many topics including fall prevention and other physical activities for seniors and those with disabilities.

**Racine Parks, Recreation & Cultural Services Dept** **262-636-9131**

<https://www.cityofracine.org/ParksRec/>

A wide variety of programs are offered exclusively for people 50 years of age and older. Many seniors have found the centers a great place to stay involved while making new friends! You'll find activities designed for any skill or physical ability! Choose from a leisurely game of cards, learning a new skill, or play a robust game of pickleball. You're sure to enjoy the time with others in our community, in any activity you choose.

**Ascension- All Saints Adult Fitness (Cardiac Rehabilitation) Program** **262-687-4377**

3803 Spring St, Lower Level, Racine, WI 53405

Hours vary call for information

Adults with no history of heart issues but with possible risk factors can utilize the Adult Fitness Program to assist with meeting their health maintenance goals. Will address exercise as related to other health conditions as well. No Silver Sneakers

**YMCA – City of Racine Locations** **262- 634-1994**

141 Main St, Racine WI 53403

924 Center St, Racine WI 53403

**YMCA – Sealed Air Family Y**

8501 Campus Dr, Mount Pleasant, WI 53406

<https://ymcaracine.org/>

Various programs for active older adults including aquatics, dance, land and water exercise, Parkinson's fitness, Silver Sneakers and more.

**Reading Services:**

**ABLE – Audio and Braille Literacy Enhancement** **414-286-3039**

803 W Wells St

Milwaukee, WI 53233

<https://www.ablenow.org/>

Providing alternative ways for people with print disabilities to read.

**Gateway Radio Reading Service** **262-564-3744**

<https://www.wgtd.org/program/reading-service/gateway-radio-reading-service>

The Gateway Radio Reading Service brings the local newspapers and other publications to listeners. The G.R.R.S. can be tuned in using a special receiver provided to qualified listeners. Those who are visually or physically impaired making reading difficult or impossible should contact coordinator Russ Weller to subscribe for the service. Needs Volunteers.

**Racine Literacy Council** **262-632-9495**

734 Lake Ave

Racine, WI 53403

<https://racineliteracy.com/>

The Council offers tutoring for basic literacy, US citizenship, and for the written portion of the driver license test. They offer tutoring at 12 different sites in Racine County.

**Racine Public Library** **262-636-9217**

<https://www.racinelibrary.info/>

Homebound services, special equipments, access to library for the Blind, large print, adapted media, and other services. Your local library may access these materials through the Lakeshore Library System.

**Wisconsin Talking Book and Braille Library****800-242-8822**<https://dpi.wi.gov/talkingbooks>

Free service providing "Talking Books" and various reading materials, equipment, and reference services to qualified Wisconsin residents.

**Recreation Opportunities:****Burlington Senior Activity Center****262-716-0329**<https://burlingtonseniorcenter.com/>

587 E State St, Burlington, WI 53105

Open 9 am to 3 pm, Monday thru Friday

**Friendship/Senior Centers**

Friendship Centers offer a wide variety of social, recreational, and educational activities at participating churches throughout Racine. You do not need to be (or become) a member of the church to participate.

**Living Faith -JOY (Just Older Youth) -1st & 3rd Wednesday 10:30-2 pm**

2915 Wright Ave

**262-637-5671**

Or directly call Vicki at:

**262-634-4154**<https://www.livingfaithracine.org/joy>**Racine Senior Center** at United Lutheran Church - Thursdays

3825 Erie St

Carol Gallagher

**262-681-6495**<https://unitedlutheran.co/welcome-racine-senior-center-open-10-am-noon>**LGBT Center of Southeastern WI****262-664-4100**

1456 Junction Ave, Racine, WI 53403

<https://lgbtsewi.org/>

Activities, events, support groups and walk in services and connections.

**Our Harmony Club LLC****262-880-5301**<https://www.ourharmonyclub.org/>

A social day program held at different community sites throughout Racine County. Provides a safe environment for up to 6 hours – 9:30am to 3:30pm. Call for locations and further info.

**Racine City Parks, Recreation & Cultural Services Dept****262-636-9131**<https://www.cityofracine.org/SeniorActivities/>

Recreation hours, clubs, senior centers, activities, exercise programs, and more at various park locations. Call or go online for current information catalog.

**Racine County Recreation – Parks and more See:**<https://www.racinecounty.com/departments/public-works-and-development-services/parks-department/recreation>**Salvation Army Senior Citizens Drop-in Center****262-632-3147**<https://centralusa.salvationarmy.org/racine/partner-with-adults/>

1901 Washington Ave, Racine, WI 53403

Activities, programs and more. Call for current hours. Lunch is available for a fee with a reservation the day before. Call Meals on Wheels to request a meal **262-833-8777**

## Volunteer Opportunities:

### **Ascension – All Saints**

**262-687-8070**

Professional Building – Lower Level  
3807 Spring St, Racine WI 53405

<https://healthcare.ascension.org/locations/wisconsin/wiwe/racine-ascension-all-saints-hospital-surgical-services-spring-street-campus/volunteer>

Feel appreciated and needed, meet many new people, learn new skills, have fun and much more. There are a variety of positions in many departments and out in the community.

### **Aurora Medical Center - Burlington**

**262-767-6455**

252 McHenry St, Burlington, WI 53105

### **Aurora Medical Center – Mount Pleasant**

**262-799-8700**

13250 Washington Ave, Mount Pleasant, WI 53177

<https://www.aurorahealthcare.org/patients-visitors/volunteer/>

Variety of roles in the hospital and in the community with flexible schedules. Pick up application at hospital front desk.

### **Habitat for Humanity – ReStore**

**262-898-2929**

2302 DeKoven Ave, Racine WI 53403

<https://www.restoreracine.com/>

Various types of opportunities available

### **Love Inc**

**262-763-6226**

480 S Pine St, Burlington, WI 53105

<https://www.love-inc.net/>

Various types of opportunities available.

### **Meals on Wheels**

**262-833-8766**

Mailing address: 1717 Taylor Ave, Racine WI 53403

[https://adrc.racinecounty.com/site/457/nutrition\\_program.aspx](https://adrc.racinecounty.com/site/457/nutrition_program.aspx)

Deliver meals to homebound older adults. Flexible schedule available; daily, weekly, monthly or on-call. Meals delivered weekdays beginning at 10am.

### **MyRide – Car Rides for Seniors**

**262-886-9612**

<https://www.volunteercenterofracine.org/myride/>

**262-417-7544**

6216 Washington Ave, Ste G, Racine WI 53406

Volunteer driver for Senior ride program. Operates Monday – Friday between 9 and 5 pm.

### **Racine Literary Council**

**262-632-9495**

734 Lake Ave

Racine, WI 53403

<https://racineliteracy.com/>

Volunteer tutors are needed, and training is offered throughout the year. The Council offers tutoring for basic literacy, US citizenship, and for the written portion of the driver license test. They offer tutoring at 12 different sites in Racine County.

### **Senior Companion Program**

**262-898-1941**

521 6<sup>th</sup> St, Racine, WI 53403

<https://www.racinedominicans.org/seniorcompanionprogram.cfm>

Friendly visitor program.



**Tex Reynold's Toys for Tots****262-633-1379**

800 Center St, Racine WI 53403 (Downstairs City Hall Annex Bldg)

<http://www.texreynoldstoysfortots.com/>

Many tasks available seasonally or all year.

**United Way of Racine County****262- 898-2240**

2000 Domanik Dr, Racine, WI 53404

<https://www.unitedwayracine.org/>

Volunteer opportunities with various community programs.

**Volunteer Center of Racine County****262-886-9612**

6216 Washington Ave, Suite G

Racine, WI 53406

<https://www.volunteercenterofracine.org/>

Volunteer Center of Racine County brings volunteers together with community organizations.

**Volunteer Guardians****262-833-8777**[https://adrc.racinecounty.com/site/448/volunteer\\_guardian\\_program.aspx](https://adrc.racinecounty.com/site/448/volunteer_guardian_program.aspx)

Volunteer Guardians are needed in Racine County. Their responsibilities are to make health and placement decisions on behalf of the ward. The needs of the ward are matched with the abilities of the guardian.

**Guardianship Training Class- Online**<https://www.uwgb.edu/guardianship-training/>

Free, Self-paced through UW-Green Bay and WI Department of Health Services.

**Other Ideas:**

Check with your local library for ongoing and special programs, classes, volunteer opportunities and community programming.

**Active Adults**<https://www.racinecounty.com/departments/human-services/aging-disability-services/active-adults>

Information about programs and activities available in Racine County. Includes recreational, creative, educational, health/wellness and entertainment activities.

**Generations On Line**<https://www.generationsonline.com/>

Generations on Line can help elders with lots of tasks: Using the Internet, email, apps, Zoom, etc., Accessing vaccination sites, Using telehealth, Job hunting online, Finding and reading digital newspapers, Using QR codes and more.

**Senior Planet (from AARP)**<https://seniorplanet.org/>

Social network, classes, technology knowledge and assistance.

**Sip and Swipe****262-833-8777**

Learn to use a smart phone or tablet in a casual setting. This program can also use volunteer coaches – who will be provided with training in the program.

# Mental Health Care and Counseling

*There are times when confiding in friends and family members is not enough. Consider talking with a professional. If you need further info/resources, contact the crisis line at **262-638-6741**, or request the One Step Forward directory from the ADRC for additional counseling agencies.*

**Advanced Solutions Counseling and Therapy** 262-342-4357  
441 Milwaukee Ave, Burlington, WI 53105

**Ascension All Saints Mental Health & Addiction Care** 262-687-2222

<https://healthcare.ascension.org/Specialty-Care/Behavioral-Mental-Health>

Offers comprehensive outpatient counseling, located throughout Southeastern Wisconsin. For all services and locations in Racine County call the number listed above.

**Aurora Behavioral Health** 414-773-4312

190 Gardner St, Burlington, WI 53105

<https://www.aurorahealthcare.org/services/behavioral-health-addiction/>

Offers complete mental health treatment options, provided by highly trained professionals in a caring, confidential manner to meet individual and family needs.

**Behavioral Health Services of Racine County** 262-638-6744

1717 Taylor Ave, Racine, WI 53403

<https://www.racinecounty.com/departments/human-services/aging-disability-services/behavioral-health-services-of-racine-county/mental-health-and-substance-abuse-services>

BHS provides a comprehensive array of mental health and substance abuse services including outpatient evaluations, psychotherapy and counseling. Also provides services to people who have psychotic disorders requiring services not available through the private sector. Medicare, Medicaid, and most private insurances accepted, offers sliding fee scale.

**Catholic Charities** 262-637-8888

800 Wisconsin Ave, Racine, WI 53403

<https://www.ccmke.org/Behavioral-Health>

Counseling services are covered through private self-pay and third-party payers, as well as Medicare, Medical Assistance, and Badger Care. Fees are on a sliding scale based on an individual's ability to pay.

**Clinical Psychology Associates** 262-763-9191

197 W Chestnut St, Burlington, WI 53105

<https://www.clinicpsych.com/>

Multi-specialty outpatient mental health clinic.

**Family Services of Racine** 262-634-2391

420 7<sup>th</sup> St, Racine, WI 53403

Various counseling programs for AODA, Family, Couples, Men, Women, Children, Veterans and Seniors. Offers a sliding scale based on an individual's ability to pay.

**Hopes Center** 262-898-2940

521 6<sup>th</sup> St, Racine, WI 53403

<https://www.hopescenter.org/>

Mental health counseling and employment related case management for homeless.

**Lakeside Family Therapy Services****262-637-9984**

4810 Northwestern Ave, Racine, WI 53406

<https://www.lakesidefamilytherapy.com/>

Licensed mental health and AODA clinic, offers mental health and alcohol and other drug abuse (AODA) counseling for individuals, families and couples of all ages. 3 locations.

**NAMI – Alliance on Mental Illness of Racine County****262-637-0582**

2300 DeKoven Ave, Racine, WI 53403

<https://www.namiracinecounty.org/>

Offers support groups (seven different types), education, advocacy, referrals, and other resources to help people with a mental illness, their families, and community members.

**Pathways Consulting**Racine **262-456-4056**<https://pathwaysconsultingllc.com/>Burlington **262-652-7222**

Pathways Consulting is a private outpatient mental health clinic offering counseling services to adults, children, couples, and families. Also, AODA issues at Racine location only.

**Psychiatric Services of Racine****262-635-5520**

8700 Durand Ave #600, Sturtevant, WI 53177

Mental health and counseling services.

**Racine County Crisis Line****262-638-6741**

1717 Taylor Ave, Racine, WI 53403

<https://www.racinecounty.com/departments/human-services/aging-disability-services/behavioral-health-services-of-racine-county/crisis-services>

Access to Racine County's Mental Health and AODA (Alcohol and Other Drug Abuse) services. Provides information and assistance and access to various other programs.

**Substance Abuse and Mental Health Services****800-726-4727****Administration (SAMHSA) - National Mental Health Information Center**<https://www.samhsa.gov/>

The National Mental Health Information Center was developed for users of mental health services and their families, the general public, policy makers, providers, and the media. See the Mental Health Services Locator under Resources.

**Women's Resource Center****262-633-3274 office**

PO Box 1764

**262-633-3233 24-hr crisis**

Racine, WI 53401

**262-763-8600 Burlington**[https://volunteerracine.galaxydigital.com/agency/detail/?agency\\_id=28787](https://volunteerracine.galaxydigital.com/agency/detail/?agency_id=28787)

Professional Counseling services are available to meet the needs of the women in crisis resulting from domestic abuse or sexual assault.

**Websites of Interest:****Mental Health America** <https://mhanational.org/><https://www.mhanational.org/staying-mentally-healthy>**Mental Health America – Wisconsin** - <https://www.mhawisconsin.org/>

## Moving/Downsizing Assistance

Companies specializing in downsizing, relocation and transition. Can assist with many aspects of moving including address changes, utility, phone and cable TV changes, provide packing and unpacking services, new home set up, cleaning, maintenance projects, arranging for estate sales, all depending on your needs. You can also check with local realtors who may offer expanded services for seniors. Contact the ADRC for list of movers that serve our area or check the Yellow pages.

### Ms. Assist

262-770-9843

<https://www.facebook.com/profile.php?id=100093288905756>

### Luxe Homes Consulting

847-370-0981

<https://www.luxehomesconsulting.com/>

### Next Step Senior Services, LLC

414-588-1133

<https://www.facebook.com/people/The-Next-Step-Senior-Services-LLC/100032459773707/>

### Segues, LLC

262-442-4200

<https://www.segues.net>

### Smart Moves – Compassionate Moving Services

414-526-5242

<https://www.smartmoveswi.com/>

## Personal Emergency Response Systems

You may not always be able to dial 911, but you may be able to press an emergency response button. Included are other systems offering monitoring, or passive systems offering identification and recovery materials. Also, you can check with your App store for possible safety related Apps. **Contact the ADRC for a more detailed listing or to discuss -262-833-8777.**

### Basic Medical Alert or Medical Alert with GPS Systems:

#### Angel Sense

646-770-2950

<https://www.angelsense.com/dementia-gps-tracker/>

#### Bay Alarm Medical

877-522-9633

<https://www.bayalarmmedical.com/medical-alert-system/>

#### Direct Link

Kenosha, Racine, Union Grove  
Burlington

262-997-0711

<https://directlink911.com/>

262-757-0012

#### EZ Care/Life Beacon

888-502-3373

<https://lifebeacon.com/products/>

#### Lifeline

855-332-7799

<https://www.lifeline.com/medical-alert-systems/> also offers a smart phone app

#### LifePhone

800-331-9198

<https://lifefone.com/>

#### LifeStation

877-354-3050

<https://www1.lifestation.com/>

<b>Lively</b> <a href="https://www.lively.com/">https://www.lively.com/</a>	<b>800-918-8543</b>
<b>Medical Alert</b> <a href="https://www.medicalalert.com/">https://www.medicalalert.com/</a>	<b>800-631-5904</b>
<b>Medical Guardian</b> <a href="https://www.medicalguardian.com/">https://www.medicalguardian.com/</a>	<b>800-668-9200</b>
<b>Rescue Alert</b> <a href="https://www.rescuealert.com/">https://www.rescuealert.com/</a>	<b>800-688-9576</b>
<b>Safe Living Technologies (VRI)</b> <a href="https://vricares.com/how-pers-works/">https://vricares.com/how-pers-works/</a>	<b>262-780-0848</b>

### **Monitoring and Security Based Systems:**

*If you have a home security system, check to see if they offer medical monitoring.*

<b>ADT Companion Services</b> <a href="https://www.adt.com/health">https://www.adt.com/health</a> Home security with medical monitoring available.	<b>262-794-4930</b>
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<b>GrandCare Systems LLC</b> <a href="https://www.grandcare.com/">https://www.grandcare.com/</a> Combines aspects of smart home technology, internet communications, and telehealth in one flexible, user-friendly package with the options you choose.	<b>262-338-6147</b>
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### **Passive Systems (Identification, and recovery):**

<b>Alzheimer's Association -Safety Zone</b> <a href="https://www.alz.org/care/alzheimers-dementia-safety.asp">https://www.alz.org/care/alzheimers-dementia-safety.asp</a> Will discuss safety needs of individual including 24/7 wandering support for a safe return.	<b>800-372-3900</b>
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<b>Autism/Alzheimer/Dementia Elopement Alert Form</b> <a href="https://adrc.racinecounty.com/Portals/AgencySite/Dementia%20Specialists/RASO%20Snap%20Form%202023.pdf">https://adrc.racinecounty.com/Portals/AgencySite/Dementia%20Specialists/RASO%20Snap%20Form%202023.pdf</a> Information that first responders and law enforcement can use with a missing person.	<b>262-833-8777</b>
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<b>Medic Alert</b> <a href="https://www.medicalert.org/">https://www.medicalert.org/</a>	<b>888-633-4215</b>
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<b>Postal Carrier Alert</b> ADRC of Racine County Mailbox sticker alerts letter carriers to contact a representative if there is accumulated mail. No fees for this service.	<b>262-833-8777</b> <b>866-219-1043</b>
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<b>EZ ID (former Safe Assured ID)</b> <a href="https://www.volunteercenterofracine.org/ez-id">https://www.volunteercenterofracine.org/ez-id</a> Media ready ID kits provided though the Volunteer Center of Racine.	<b>262-886-9612</b>
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<b>The Alzheimer's Store</b> Products designed for people with Alzheimer's and Dementia and their Caregivers. They have several items related to wandering including GPS watches. <a href="https://www.alzstore.com/Default.asp">https://www.alzstore.com/Default.asp</a>	<b>800-752-3238</b>
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# Pharmacies

*Organizations that are involved in the business of preparing, preserving, compounding and dispensing drugs in accordance with prescriptions prepared by licensed physicians.*

## Pharmacies that Deliver:

*Drugstores that accept prescriptions by telephone and deliver necessary medication to people who are unable to pick it up themselves.*

### **Aurora Pharmacy**

<https://www.aurorahealthcare.org/pharmacy/health-services/>

Multiple Racine County locations, may also do delivery for a charge.

**Contact nearest location**

### **Good Value Pharmacy**

<https://goodvaluerx.com/>

5220 Washington Ave, Ste 101, Racine WI 53406

Racine, WI 53406

Note: They offer bubble pack medications through their Kenosha location. Ask about this.

**262-632-6561**

### **Hometown Pharmacy**

<https://www.facebook.com/Racinehometownpharmacy/>

3900 Erie St, Racine WI 53402

Racine, WI 53402

**262-639-1611**

### **Lakeview Pharmacy**

<https://www.lakeviewpharmacy.com/>

516 Monument Square

Racine, WI 53403

Same day if called in before 10 AM, next day if later, call for cost.

**262-632-0520**

## Pharmacies that deliver by mail (local – also check with your drug plan for mail order)

Note: most offer generic and rewards programs, some have certain eligibility requirements.

### **Aurora Pharmacy**

<https://www.aurorahealthcare.org/pharmacy/health-services/>

Multiple Racine County locations, may also do delivery for a charge.

**Contact nearest location**

### **CVS Pharmacy**

<https://www.cvs.com/content/delivery?icid=cv5-home-hero3-rx-delivery>

**262-637-5603**

### **Walgreens**

<https://www.walgreens.com/>

Multiple Racine County Locations

**800-925-4733**

### **Walmart**

<https://www.walmart.com/cp/pharmacy/5431>

**Contact your local Walmart**

# Prescription Medication Services

*Programs that provide access to low-cost or difficult to obtain prescription drugs or supportive services that help patients take their medication as prescribed by their physician.*

## **Medication Dispensing Systems:**

*Programs that supply electronic equipment for monitoring and dispensing medication. The device is filled with medication by the caregiver on a regular basis and can be set to remind the individual to open a drawer in the device and take the medication at a particular time each day. If the drawer is not opened at the scheduled time, the caregiver receives a message through the system that the individual has not responded. The equipment is usually attached to a personal emergency response system. Check with agencies that supply emergency response systems for other options.*

**Due to the current changing methods of providing this type of equipment, please feel free to contact the ADRC for current information and listings.**

**Aging and Disability Resource Center (ADRC)**

**262-833-8777**

## **Medication Reminders:**

### **Medication Reminder Apps**

There are several medication reminder apps available that offer various reminders and methods of tracking. Check online or in the Apple or Play stores.

### **E- Pill Medication Reminders**

**800-549-0095**

Various devices to remind consumers to take medications as directed are available.

<https://www.epill.com/>

### **Reminder Rosie**

**855-371-3320**

Personalized voice-controlled reminder system – set up by caregiver/family member (Talking alarm clock) Offers other simplified technology.

<https://smpotec.com/>

### **The Alzheimer's Store**

**800-752-3238**

<https://www.alzstore.com/>

Various devices including items for medication reminders.

## **Medication - Information and Referral**

### **Disability Drug Benefit Hotline**

Disability Drug Benefit Helpline (Medicare Part D)

<https://www.disabilityrightswi.org/>

For people under age 60 with a disability

**800-926-4862**

**866-796-9725 TTY**

### **Dose of Reality**

<https://doseofrealitywi.gov/drug-takeback/>

Find information of where to dispose of unused medications and get information on where to get help and support with issues regarding prescription narcotics.

**Medigap Helpline****800-242-1060**<https://longtermcare.wi.gov/Pages/Medigap.aspx>

The Medigap Helpline (State Health Insurance Assistance Program) can help with questions about health insurance: primarily Medicare Supplements, Long-Term Care Insurance, and other health care plans available to Medicare beneficiaries. The Medigap Helpline is provided by the State of Wisconsin Board on Aging and Long-Term Care at no cost to you. There is no connection with any insurance company.

**Wisconsin Medigap Prescription Drug Helpline****855-677-2783**<https://longtermcare.wi.gov/Pages/Medigap.aspx>

The Prescription Drug Helpline counselors are available to provide assistance to Wisconsin Medicare beneficiaries and their families (including those who are under age 65 and receive Medicare coverage due to a disability) regarding prescription drug benefits. Information and coordination with other public and private prescription drug coverage is provided. Also offers public education programs around program choices.

**Prescription Medication Packaging Services:**

*Pharmacies or related organizations that package medication individually and label the packets with the date and time to take the medicine as a means of helping people who have difficulty taking their medication on schedule become compliant with their physician's instructions.*

**Aurora Pharmacies****Contact nearest location**<https://www.aurorahealthcare.org/pharmacy/health-services/>**CVS Pharmacy****800-753-0596**

1122 West Blvd, Racine WI 53405

<https://www.cvs.com/content/multidose>**Hometown Pharmacy****262-639-1611**<https://www.facebook.com/Racinehometownpharmacy/>

3900 Erie St, Racine WI 53402

**Lakeview Pharmacy****262-632-0520**

516 Monument Square, Racine, WI 53403

<https://www.lakeviewpharmacy.com/>**Pick N Save Pharmacy****262-554-1116**

2820 S Green Bay Rd, Mount Pleasant, 53406

<https://www.picknsave.com/>**Prescription Drug Discount Cards:****FamilyWize – Community Service Partnership Inc****844-234-3057**<https://familywize.org/>

Partners with United Way. Can print personalized card on the website.

**SingleCare**<https://www.singlecare.com/prescription-discount-card>

Use your prescription discount card to save up to 80% on your prescription drugs.



## **Prescription Drug Discounts-Retail:**

*Many retailers offer discounted and generics programs for prescriptions. Check with your pharmacy or other retailer regarding special programs.*

## **Prescription Drug Patient Assistance Programs:**

*Pharmaceutical companies or pharmacies that make free or low-cost brand name or generic prescription drugs available to patients who are uninsured or underinsured or, for other reasons, cannot afford their medicines. Some are organizations that help qualifying patients complete and file paperwork for submission to drug manufacturers to request such medication or which maintain lists of these types of programs for referral purposes.*

### **Cost Plus Drug Company (Mark Cuban)**

<https://costplusdrugs.com/>

Pharmacy benefit manager, web based.

### **Good RX**

<https://www.goodrx.com/>

Coupon base program to help you save at a local pharmacy.

### **Medication Assistance Tool.org**

<https://medicineassistancetool.org/>

A search engine for many of the patient assistance resources that the biopharmaceutical industry offers.

### **Needy Meds**

50 Whittemore St, Gloucester, MA 01930

**800-503-6897**

<https://www.needymeds.org/>

A web-based information resource, Needy Meds is a 501(3) (c) non-profit with the mission of helping people who cannot afford medicine or healthcare costs. Access to patient assistance programs and other resources.

### **RX Outreach**

**888-796-1234**

<https://rxoutreach.org/patients/>

Licensed nonprofit mail order pharmacy available to qualifying individuals and families. Patients can quickly check their eligibility online. Patients can be on Medicare, Medicaid or other health insurance and still receive medications from Rx Outreach.

### **Wisconsin Prescription Drug Resources**

<https://www.dhs.wisconsin.gov/guide/freeprescr.htm>

Information on programs that might save you money on your prescription drugs.

### **Other Programs:**

Check with national and local disease/disability organizations as they often have information on patient assistance programs that help the people they serve.

See pages 29 to 32.

# Respite Care

If you are a caregiver, you may need to take a break from your caregiving duties from time to time. The options below can help you do that.

**Respite care** has several forms including in-home respite (a caregiver comes in), short stays in assisted living facilities, emergency respite, sitter-companion services or adult day care (See also page 28 for adult day care in the area). Contact individual assisted living facilities or nursing homes about short-term respite stays. Many are willing to accommodate this request if they have space available. Also consider:

## **ARCH National Respite Network**

<https://archrespite.org/>

Information and materials, and the ARCH National Respite Network includes the *National Respite Locator*, a service to help caregivers and professionals locate respite services in their community.

## **Caregiver Support at the ADRC**

**262-833-8777**

14200 Washington Ave  
Sturtevant, WI 53177

<https://www.adrc.racinecounty.com/>

The ADRC has trained Caregiver Support Specialists to support those caring for someone over 60, caregivers who are over 60 years of age, and anyone caring for a person with dementia.

**Care Teams:** Is there anyone who has said to you, "If there is anything I can ever do for you, just let me know," then you should ask us about Care Teams.

## **Our Harmony Club LLC**

**262-880-5301**

<https://www.ourharmonyclub.org/>

A social day program held at different community sites throughout Racine County. Provides a safe environment for up to 6 hours – 9:30am to 3:30pm. Call for locations and further information.

## **Respite Care Association of Wisconsin**

**608-222-2033**

6320 Monona Dr, Ste 407, Madison, WI 53716

<https://respitecarewi.org/>

Resource and referral information regarding respite services across the lifespan. Find or become a caregiver. Offers online and in person training programs to increase the quality of respite care available and to support anyone who provides care. Has developed a caregiver registry. Grant programs.

## **Senior Companion Program**

**262-898-1941**

5111 Wright Ave, Racine, WI 53406

<https://www.racinedominicans.org/seniorcompanionprogram.cfm>

Senior Companion visits are made at the home of the matched companion, senior housing facility, assisted living facility or nursing home. Volunteers and companions build relationships quickly. An hour can fly by when playing cards, doing a puzzle, reading aloud, watching a program, having a snack together, sharing stories and experiences or doing a craft. The possibilities are endless! Visits can also occur over the phone, or as pen pals.

# Skilled Nursing & Rehab Facilities

Health care facilities or distinct parts of hospitals that provide intensive nursing services as well as supportive services for people who require continuous inpatient care but who are not in an acute phase of an illness.

**Nursing Home/Rehab Complaints:** 800-642-6552

<https://www.dhs.wisconsin.gov/guide/complaints.htm>

Wisconsin Dept of Health Services, Division of Quality Assurance.

**Ombudsman Program** 800-815-0015

<https://longtermcare.wi.gov/>

Board on Aging and Long-Term Care

## Racine County Skilled Nursing Facilities:

**The Bay at Burlington Health and Rehabilitation LLC** 262-763-9531

677 E State St

Burlington, WI 53105

<https://www.bay-burlington.com/>

**Lakeshore at Siena** (former Lakeshore Manor) 262-898-9100

5643 Erie St

Racine, WI 53402

<https://www.ascensionliving.org/find-a-community/lakeshore-at-siena>

**Lincoln Park Nursing and Rehab LLC** 262-637-9751

1700 CA Becker Dr

Racine, WI 53406

<https://www.facebook.com/Lincoln.Park.Nursing.Rehab>

**Oak Ridge Care Center** 262-878-2788

1400 8<sup>th</sup> Ave

Union Grove, WI 53182

<https://www.oakridgecarecenter.com/>

**Ridgewood Care Center** 262-554-6440

3205 Wood Road – Street Number

5455 Durand Ave – Mailing Address

Racine, WI 53406

<https://ridgewoodcarecenter.com/>

**Wisconsin Veterans Home at Union Grove** 262-878-6700

21425 F Spring St

Union Grove, WI 53182

<https://dva.wi.gov/Pages/veteransHomes/VeteransHomes.aspx>

**Other Area Nursing Facilities:**

**Brookside Care Center** 262-653-3800

3506 Washington Rd

Kenosha, WI 53144

<https://www.kenoshacounty.org/224/Brookside-Care-Center>

**Clairidge House** 262-656-7500

1519 60<sup>th</sup> St

Kenosha, WI 53140

[https://www.clairidgehouse.com/rph\\_clairidgehouse\\_home.html](https://www.clairidgehouse.com/rph_clairidgehouse_home.html)

**Crossroads Care Center (former Hospitality)** 262-694-8300

8633 32<sup>nd</sup> Ave

Kenosha, WI 53142

<https://crossroadscarecenter.com/>

**East Troy Manor** 262-642-3995

3271 North St

East Troy, WI 53120

<https://www.wisconsinillinoiseniorhousing.org/senior-living/wi/east-troy/east-troy-manor/>

**Grande Prairie Health & Rehab** 262-612-2800

10330 Prairie Ridge Blvd

Pleasant Prairie, WI 53158

**The Manor of Kenosha (Crossroads Care)** 262-658-4622

3100 Washington Rd

Kenosha, WI 53144

<https://crossroadscarecenter.com/manor-nursing-home/>

**The Bay at Sheridan Health and Rehabilitation LLC** 262-658-4141

8400 Sheridan Rd

Kenosha, WI 53143

<https://bay-sheridan.com/>

**The Bay at Waters Edge Health and Rehabilitation LLC** 262-657-6175

3415 Sheridan Rd

Kenosha, WI 53140

<https://bay-watersedge.com/>

## Skill Exchanges

*Community residents who have specific abilities or talents such as cooking, gardening, sewing or home repair and who are willing to help those over age 55 with a variety of services at a negotiated fee.*

**Skill Bank** (located at the Volunteer Center of Racine)

**262-886-9612**

<https://www.volunteercenterofracine.org/>

## Social Security

### **Social Security Administration**

4020 Durand Ave, Racine, WI 53405

<https://www.ssa.gov/>

Social Security Information for the Hearing Impaired

Recorded answers are available to those with tele-type

equipment 7:00 am to 7:00 pm – business days

Provides information about Social Security, Medicare, and Supplemental Income benefits

**866-270-8629 local**

**800-772-1213 national**

**800-325-0778**

**262-554-4097 local TTY**

## Telephone

### **Specialized Telecommunications Equipment:**

*Programs that pay for or provide access to TTY equipment (also known as text telephones, TDDs and telecommunications devices for the deaf), or other specialized telecommunications devices such as voice carry-over telephones, amplified telephones, telebrailers or large visual displays for use at home or in the office by people who are deaf or hearing impaired, have speech disabilities or limitations or need to communicate with a person with a hearing impairment or speech disability.*

### **Independent Living Center – Society’s Assets**

5200 Washington Ave, Suite 225

Racine, WI 53406-4238

<https://www.societysassets.org/>

Provides consultation on adaptive/assistive devices (e.g., amplified phones), home, work, business and vehicle accessibility modifications (e.g., ramps and lifts), adaptive sports, and recreational equipment.

**262-637-9128 or**

**800-378-9128**

**866-840-9761 TTY**

### **TEPP (Telecommunications Equipment Purchase Program)**

Public Service Commission

PO Box 7854

Madison, WI 73707-3957

Helps people with disabilities buy specialized equipment they need in order to use basic telephone services. Call, write or apply on-line.

**608-231-3305 (voice)**

**608-267-1479 TTY**

**800-251-8345 TTY (WI)**

## Telecommunication Relay Services (711) 711

Programs that allow people who are deaf, hard of hearing, or have speech impairments to communicate through a communications assistant with people who use standard telephones. The communications assistant relays TTY input to the telephone user and types that person's response back to the TTY user. Two options when using a telephone relay service are voice carry-over (VCO) and hearing carry-over (HCO). VCO allows a person with a hearing impairment to speak directly to the other party and then read the response typed by a communications assistant. HCO allows a person with a speech impairment to hear the other party and relay the TTY response back to the telephone user through the communications assistant. The service allows individuals with communication disorders to communicate with all telephone users.

**Telecommunication Relay Services** can be reached by dialing **711**

or by dialing 1-800-WI-RELAY (800-947-3529) from a TTY or 800-947-6644 from a voice telephone. TRS operates 24/7.

## Telephone and Internet Bill Payment Assistance:

**Lifeline - Wisconsin Internet and Phone Helpline**

**608-267-3595**

<https://psc.wi.gov/Pages/ForConsumers/Lifeline.aspx>

Lifeline is a Wisconsin Universal Service Fund programs that make essential telecommunications more affordable for low-income households. All telephone companies that provide local residential service in Wisconsin are required to offer this program to their residential customers. Lifeline reduces monthly telephone charges (either landline or cellular/wireless)

Customers can apply for Lifeline for their landline through their local telephone provider.

**You can receive Lifeline discounts on only one telephone number – either wireless or wireline but not both – per household.** Information, an order form, and a listing of participating providers and their telephone numbers are provided on the website listed above. You can also use the National Verifier tool found at:

<https://nationalverifier.servicenowservices.com/lifeline>

## Telephone Reassurance:

*Telephone programs that contact frail elderly individuals or people who have disabilities on a regular basis to ensure their good health and safety, and to reassure them that help is available if and when they need it. You may also contact 211 for community information (dial 211 or 866-211-3380).*

**AARP- Friendly Voice**

**888-281-0145**

<https://aarpcommunityconnections.org/>

**888-497-4108** Spanish

Request a call back from a friendly volunteer. Caller ID will say 800 service, look for the number 888-281-0145. English and Spanish available. Weekdays 9 am to 5 pm.

**Care Checkers**

**888-477-0435**

<https://www.carecheckers.com/>

Daily reassurance calls for seniors and people of all ages, medication, meal and activity reminders or check-in and friendly conversation. This is a private pay service.

**SAGE National LGBT Elder Hotline**

**877-360-5428**

<https://www.sageusa.org/>

Available 24/7 in English and Spanish.

# Transportation

## General Transportation:

Public providers, or private companies, that transport people who can get in and out of vehicles with little or no assistance. Some, like public bus systems, will accommodate wheelchair users.

### West End Express

**262-764-0377**

Seniors 60 and over, as well as ambulatory adults with disabilities can use the Shuttle weekdays between 9:30 am and 3:30 pm on demand. Call for more information.

### GoGo Grandparents

**855-464-6872**

<https://gogograndparent.com/>

Use Lyft or Uber without a smart phone. 24/7 operators monitor your ride. Has a cost for the service in addition to the ride fees.

### MyRide – Car Rides for Seniors

**262-417-7544**

<https://www.volunteercenterofracine.org/myride/>

6216 Washington Ave, Ste D, Racine, WI 53406

Monday – Friday between 9 and 5 pm. Arrange 1 week in advance. Donation requested but not required. Must be age 55 or older.

### RYDE Racine Transit - Reduced Transit Fee

**262-637-9000**

<https://www.cityofracine.org/Racine-Transit/>

Transports only within the city of Racine; reduced fee passengers use same buses and same routes as other passengers. On the website, look under fares for a link to the reduced fare application. For information pick up pamphlet at: City Hall, City Clerk's office, Rm 102 or Dept. of Transportation, Rm 304 located at: 730 Washington Ave. *Must show your Reduced Fare Identification Card to bus driver each time you ride.*

**Wheelchair accessible** - The RYDE buses are equipped with easy-to-use automated lifts or ramps. Reduced fares are offered to persons with disabilities. If you need an attendant, they ride free. No advance notice is necessary when planning your ride. For safety, bus operators will assist with boarding the bus. Also, bus operators will only deboard at safe locations.

### Tietel's Transport

### Burlington Rides

**262-206-7043**

### Rides to other surrounding areas

**779-770-4051**

Two van services work together to provide medical or non-medical appointments for Burlington and Waterford area residents. There are set fees for various locations; call for pricing to Waterford, Racine, Mitchell Airport, Madison, and O'Hare Airport. Person must be ambulatory. Can transport standard wheelchairs, no scooters, or electric wheelchairs. Will go within 100-mile radius of Burlington for base rate plus mileage. Best to call well in advance for longer distances. Available 24/7 and is a Safe Ride provider for Racine Kenosha, and Walworth Counties. Call for specific pricing.

## Medical Transportation:

*Many transportation providers offer specialized transportation for those who need a wheelchair or other assistive device, such as a scooter or walker. Programs provide non-emergency transportation for people, who require routine medical services and who, because of financial problems or their physical condition, are unable to use other available means of transportation.*

**Note: Due to changing energy costs, check with providers for current charges.**

### Medicaid Users Only:

#### MTM (Medicaid only)

**866-907-1493**

<https://www.mtm-inc.net/wisconsin/>

Non-emergency transportation coordination for people with Medicaid (includes certain BadgerCare and T-19 members)

## Paratransit Program/Specialized Transportation:

*A number of people with disabilities rely on this system to get to work or to the grocery store. For seniors, the system also provides rides to adult day care, senior nutrition sites, or dialysis appointments. These buses may take people who are in wheelchairs or who are able to walk but who cannot take the other types of transportation, either because they are not going to a medical appointment or are not covered by Title XIX.*

### D.A.R.T. (Dial-A-Ride)

**262- 619-2438 or  
262-637-9000**

<http://cityofracine.org/Departments/Racine-Transit/Paratransit/Paratransit/>

The DART transportation is provided by RYDE Racine Transit (former Bell Urban Bus system). Accessible transportation from door to door for medical appointments and personal needs within City of Racine for eligible disabled living within 2 miles of a city bus route and unable to utilize regular bus service. \*If you are outside of this area, see Ktown below. If you are unsure, call DART. You must apply to be eligible for this service and a physician certified disability form is required. Monday - Friday, 8:00am - 4:00pm. At least 24 hours advance notice is required. Cost: \$4 each way; must have exact amount in cash and pay at time of ride; will not bill Title 19. Visit the City of Racine Transit website at <http://cityofracine.org/Racine-Transit/> for more information.

## Specialized Transportation Program:

### Ktown Transportation

**262- 764-0377 or  
866-430-6377**

<http://ktowntransportation.com/>

Accessible transportation door to door for medical appointments and personal needs. Transports qualified residents of Racine County to locations in the city and county of Racine that are not accessible through the RYDE Racine Transit system. Monday - Friday 6:00am - 6:00pm. 48-hour advance notice required for all rides. Cost: \$5 (or \$8 if going across County) one-way by cash or personal check; exact amount required; will not bill Title 19. Will transport to Milwaukee and Kenosha on designated days for medical appointments only, at additional cost- call for more information. **Be sure to ask for the "Racine County Specialized Transportation Program."**



## **Medical or non- Medical Private Pay Options:**

*Most private pay transportation providers will have a ride charge and a mileage charge. Due to changing energy costs check with providers on current charges and payment options.*

### **AllStar Non-Emergency Medical Transportation**

**262-716-8242**

<https://www.allstarnemt.com>

Private, Non-Emergency Ambulatory and Wheelchair transportation. Weekdays 7 am to 6 pm. Saturday 7 am to 4 pm. Advance notice required call for rates.

### **A-N-T Transportation**

**262-764-3441**

Private, Non-Emergency Ambulatory and Wheelchair Transportation. Weekdays 7 am to 5 pm. Advance notice required, call for rates.

### **Caribe Transportation**

**262-412-5937**

Personal van transport – Private pay only

Insured and bonded. Can provide wheelchair transport. Racine and surrounding counties. Available- 6 am to 11 pm, 7 days per week.

### **First Care Transportations**

**262-632-0000**

<https://www.firstcaretransportations.com/>

Weekdays 8 am to 5 pm, Ambulatory and Wheelchair, Call for rates. 2 days' notice required. Serves all of Racine, Kenosha, and Milwaukee Counties.

### **Helping Hands Transportation**

**262-636-0039**

Weekdays 5 am to 8 pm, varied weekend times. Can transport wheelchair with a week's notice. Call for rates.

### **Medix**

**262-539-2680**

Van wheelchair transport. Will transport within City and County of Racine. Van transport also goes to Milwaukee, Kenosha, and Walworth Co. medical appointments. No Medicaid or insurance for ambulatory/wheelchair transport. Private pay rate – call for pricing. Requires 1 1/2-week notice for medical appointments.

### **NMotion Medical Transportation Inc**

**608-473-1477**

<https://nmotionmt.com/>

Non-emergency van transport will take ambulatory, wheelchair, or stretcher. Will go across counties or into nearby states. For those who are having difficulty arranging other transportation. Base rate plus mileage. Call for pricing and further information.

### **Out and About**

**262-716-4859**

Private pay, west end of county. Available 24/7. Call for rates.

### **RMK Transportation LLC**

**414-303-4807**

Serves Racine, Kenosha, and some of Milwaukee Counties 7 am to 6 pm, weekends possible. Personal and medical

### **Tootl**

**414-376-2222**

<https://www.ridetootl.com/>

Wheelchair and other transportation 24/7. Check website or call for rates.

## Taxi Services:

*Organizations that provide door-to-door automobile transportation for people who are willing to pay an established fare that is usually recorded by a meter. Riders must be able to get into and out of cab independently.*

**Note: Due to changing energy costs, check with providers for current charges.**

### Designated Driver

**262-884-4248**

<http://www.ddwisconsin.net/>

Flat Rate Taxi service serving east of I-94 and to airports. Advance reservations preferred but will do on-request rides if there is availability. Call for rates and information.

## Ambulance:

*Programs that provide ground vehicles which rapidly transport acutely ill or injured individuals to health care facilities for treatment or from one health care facility to another for specialized care. Ambulances are equipped and staffed to provide medical care during transit.*

### Ambulnz

**262-658-4448**

Stretcher only for medical and emergency. Will also do relocation transport such as hospital to skilled nursing facility, etc. Will accept any insurance that will cover.

### Lakeview Critical Care EMS

**262-957-6930**

Serves central and southern Wisconsin. Basic life support to critical care, short distance inter-facility and long-distance ground transport.

### Medix

**262-539-2680**

See also Medical Transportation. Will transport within City and County of Racine. Call regarding Ambulance Base rate for private pay. If going to ER, no medical necessity certification needed.

## Other:

### Disabled Parking Identification Card

**608-266-3041 Info only**

<http://wisconsindot.gov/Pages/dmv/vehicles/dsblid-prkg/default.aspx>

Apply online or through the mail at no cost, or at local DMV for Counter Fee. Your doctor may have the forms available, as they are required to sign these before you can submit them to the DMV.

### Invisible Disability Disclosure

<https://wisconsindot.gov/Pages/dmv/license-drvs/mdcl-cncrns/inv-dis.aspx>

An applicant for a Wisconsin driver license, identification (ID) card and/or vehicle registration can choose to disclose on their driver license, ID card and vehicle registration record, that they have a disability that may not be immediately apparent to another person. The disclosure would be available to law enforcement officers and employees of the Wisconsin Department of Transportation (WisDOT)

### Other Agencies

Some In-Home Assistance/Supportive Home Care Agencies will offer transportation as a part of their package of services for an individual. This would include an aide that assists as needed. See pages 19-23. Note that they will often have a minimal amount of service hours required per week or day with appropriate charges. If you need other types of help in your home in addition to some transportation, this could be a good option for you.

# Travel

*Traveling between cities? Want to take a tour throughout the country or abroad for the purpose of study or personal enjoyment? These programs will help people with their travel plans; or will take riders to other communities, or to airport locations.*

## **Able Trek Tours**

**800-205-6713**

PO Box 384

Reedsburg, WI 53959

<https://abletrektours.com/>

Special needs and other tours plus charter bus services. Call toll free for brochure.

## **Amtrak**

**800-872-7245**

<https://www.amtrak.com>

AMTRAK train service between Milwaukee and Chicago is available in Sturtevant at the AMTRAK station on Cty. H, (Wisconsin Street). Train service can be accessed by using BUS route 27 on weekdays and route 7 on Saturdays. Tickets are purchased on the train from the conductor, from a local travel agent or online. For schedule and fare information, call AMTRAK at their national information number.

## **Coach USA Airport Express**

**877-324-7767**

[https://www.coachusa.com/airport-transportation?partner\\_code=CUSA](https://www.coachusa.com/airport-transportation?partner_code=CUSA)

Coach USA Airport Express service is available to O'Hare International Airport and Milwaukee from the Mobil Station on I-94 and Hwy. 20. There are fourteen runs to O'Hare and Midway airports 365 days a year. Limited weekday connections are available using the RYDE Racine System. Contact them for routes and schedules.

<https://cityofracine.org/RydeRacine/> 262-637-9000. Coach USA Airport Express tickets can be purchased from the bus driver or a local travel agent as well as online.

## **Greyhound**

**800-231-2222 or**

<https://www.greyhound.com/home/>

**414-272-2156**

US and International Destinations. Discounts available for seniors, military, veterans, students and children.

## **Metra**

**312-322-6777**

<https://metra.com/>

Commuter train service is available in Kenosha to downtown Chicago, intermediate points and the entire METRA rail system around Chicago. In addition, METRA trains connect with the Chicago Transit Authority (CTA) buses and elevated trains in the city and 38 nearby suburbs. No direct Belle Urban System service is available to the METRA station in Kenosha at 5262 13th Ave., but Wisconsin Coach Lines does make a stop at the station. Tickets are purchased on board the trains from the conductor, or in Chicago at the METRA station. Service is available to and from Kenosha with nine weekday trips, five trips from and seven trips to Kenosha on Saturday and three round trips on Sundays.

**Road Scholar Program****800-454-5768**<https://www.roadscholar.org/>

Elderhostel – now Road Scholar- is America's first and the world's largest educational travel organization for adults. A not-for-profit organization that provides exceptional learning adventures. Road Scholar offers nearly 8,000 programs a year in more than 90 countries. Call or visit the website for catalog.

**Search Beyond Adventures****800-611-0402**

4603 Bloomington Ave

Minneapolis, MN 55407

<https://www.searchbeyond.com>

Provides all-inclusive escorted vacations for travelers with disabilities and special needs, ages 17 and up. Most of our travelers have developmental disabilities, although some participants may have only a physical disability.

**Wisconsin Coach Lines****262-542-8861 or**<https://www.coachusa.com/bus-schedules>**877-324-7767**

Wisconsin Coach Lines provides intercity bus service between Kenosha, Racine and Milwaukee every day. On weekdays, there are eight trips in each direction, and on Saturdays, Sundays and certain holidays there are four trips in each direction. In Racine, the main connection point with Wisconsin Coach Lines is at the Racine Transit Center which is located on the 1400 block of State Street, although WCL buses can be flagged down at any point along their route, at posted City bus stops and at safe and practical rural locations.

Tickets can be purchased on the WCL buses. For route, timetable and fare information, call Wisconsin Coach Lines information at 262-542-8861.

## Utility Assistance

*These programs may provide financial assistance for people who are at risk for having their utilities shut off or offer discounted utility services. Utility assistance programs may have age, income, disability, need, or other eligibility requirements.*

**Community Action Program (Racine/Kenosha)****262-898-8036****Weatherization Program**1800 21<sup>st</sup> St, Racine, WI 53403**RKCAA Main Office** (other programs)**262-637-8377**<https://www.rkcaa.org/housing/weatherization>

Weatherization program and many general community services.

**Energy Services Inc, Energy Assistance Program -****262-633-6000****WHEAP**

1320 S Green Bay Rd, Racine, WI 53406

<https://esiwi.com/>

Administers the Wisconsin Home Energy Assistance Program (WHEAP) which provides assistance for heating costs, electric costs, and energy crisis situations.

## Lifeline - Wisconsin Internet and Phone Helpline

608-267-3595

<https://psc.wi.gov/Pages/Programs/LifeLineLinkup.aspx>

For Broadband information see: <https://psc.wi.gov/Pages/Home.aspx>

Lifeline is a Wisconsin Universal Service Fund programs that make essential telecommunications more affordable for low-income households. All telephone companies that provide local residential service in Wisconsin are required to offer this program to their residential customers. Lifeline reduces monthly telephone charges (either landline or cellular/wireless)

Customers can apply for Lifeline for their landline through their local telephone provider. **You can receive Lifeline discounts on only one telephone number – either wireless or wireline but not both – per household.** Information, an order form, and a listing of participating providers and their telephone numbers are provided on the website listed above. You can also use the National Verifier tool found at: <https://nationalverifier.servicenowservices.com/lifeline>

## WE Energies

Milwaukee, WI 53201-2046

<https://www.we-energies.com/>

Electric emergency, power outages - 24 hours a day **800-662-4PWR(4797)**

Gas leak, odor, or emergency - 24 hours a day **800-261-LEAK(5325)**

Residential Customer Service - 24 hours a day **800-242-9137**

# Veterans

*People, who are former members of one of the branches of the armed forces and who, by length and type of services, honorable discharge or release or degree of disability, qualify for the benefits and privileges that are provided by law for ex-servicemen and women.*

## Veterans Benefits Assistance:

### Veterans Service Office –

262-638-6702

1717 Taylor Ave, Racine WI 53403

<https://www.racinecounty.com/departments/veterans-services>

VSO Shawn Rivers and staff, provide Veterans and their families with the information and services they need regarding benefits that may be due them under Federal and Wisconsin state law. Also, has office hours in Burlington for the convenience of Veterans living in that area.

### Related Websites:

#### Racine Area Veterans Inc

<https://www.RacineVeterans.org>

#### US Dept of Veteran Affairs

<https://www.va.gov/>

#### Wisconsin Dept of Veteran Affairs

<http://www.dva.state.wi.us/>

## Veterans Caregiving

### Hidden Heros - Respite Care Program

202-249-7170

<https://hiddenheroes.org/>

Various programs to assist caregivers of veterans including the opportunity for free respite care. Elizabeth Dole foundation.

### VA Caregiver Support Line

855-260-3274

<https://www.caregiver.va.gov/>

The support line serves as a primary resource/referral center to assist caregivers, Veterans and others seeking caregiver information to help in the care of our Nation's Veterans

## Veterans Employment:

### Veterans Employment Representative

1717 Taylor Ave  
Racine, WI 53403

262-638-6564

<https://www.racinecounty.com/departments/veterans-services/job-seeker>

As a result of service to the country, eligible military veterans may be entitled to specialized services at the Workforce Development Center.

### Related Web Sites:

#### GI Jobs

<https://www.gijobs.com/>

#### Military Hire

<https://www.militaryhire.com/enter.servlet;jsessionid=cE8m4zevdkfTM-4C>

#### US Government Jobs

<https://www.usajobs.gov/>

#### Wisconsin State Jobs

<https://wisc.jobs/public/index.asp>

## Homeless Veterans:

### Center for Veterans Issues Resource Center

262-633-5180

<https://www.cvivet.org/>

1300 S Green Bay Rd, Ste 102, Racine WI 53402

Homeless military veterans. Offers housing, rapid rehousing, supportive permanent housing, and prevention.

### Ground Zero Veterans Outreach

262-822-4145

<https://www.gzvo.org/>

1011 Main St, Union Grove WI 53182

Helps homeless veterans find a home and assists with move in and donated furnishing etc. Confirms benefits are being received including rental voucher. Thrift store.

**VA National Call Center for Homeless Resources** 877-424-3838

<https://www.va.gov/homeless/nationalcallcenter.asp>

The Department of Veterans Affairs' (VA) has founded a National Call Center for Homeless Veterans hotline to ensure that homeless Veterans or Veterans at-risk for homelessness have free, 24/7 access to trained counselors.

(See also the National Directory - Veterans – Other, page 92)

**Veterans Outreach of Wisconsin – Racine** 262-221-8350

<https://vowvillages.com/>

1624 Yout St , Racine, WI 53404

Assists with various needs including housing.

## **Veteran Housing:**

### **HUDVet Program**

Housing and Urban Development (US Dept of....)

[https://www.hud.gov/topics/veteran\\_information/Veterans\\_and\\_HUD](https://www.hud.gov/topics/veteran_information/Veterans_and_HUD)

**VA National Call Center for Homeless Resources** 877-424-3838

The HUD Veteran Resource Center (HUDVET) was created as a result of a unique partnership between National Veteran Service Organizations and HUD. Designed to increase knowledge of and participation in the wide variety of HUD homeless assistance programs and services for veterans and other individuals who are homeless or at risk of becoming homeless.

## **Veteran Skilled Nursing Facility:**

**Wisconsin Veterans Home at Union Grove** 262-878-6749

21425 Spring St, # F

Union Grove, WI 53182

<https://wisvetshomes.com/union-grove/>

Skilled Nursing Home, 120 beds, Must be Wisconsin Veteran or spouse of a Veteran

## **Veteran Legal Services:**

**National Veteran's Legal Services** 202-265-8305

PO Box 65762

Washington, DC 20035

<https://www.nvlsp.org/>

### **Stateside Legal**

<https://statesidelegal.org/>

### **Veterans Consortium Pro Bono Program, The**

<https://www.vetsprobono.org/>

#### **Outreach and Education Components**

National Veterans Legal Services Program

202-265-8305 ext 106

1600 K St, Ste 500, Washington, DC 20006

The Veterans Consortium Pro Bono Program provides free attorneys to veterans and their qualifying family members **who have an appeal pending** at the U.S. Court of

Appeals for Veterans Claims (Court). If an appellant has filed an appeal with the Court, he or she can request assistance from The Veterans Consortium. See website for all qualifications necessary.

## **Veteran Medical:**

**Kenosha VA Clinic** **262-653-9286**

8207 22nd Ave, Kenosha, WI 53140  
This clinic is connected to the Lovell Federal VA Healthcare

**Union Grove VA Clinic Wallace Hall** **262-878-7001**

21425 Spring St, Union Grove, WI 53182  
This clinic is connected to the Zablocki VA Medical Center in Milwaukee

**(Clement J) Zablocki VA Medical Center** **414-384-2000**

5000 W National Ave  
Milwaukee, WI 53295  
<https://www.milwaukee.va.gov/>

## **Veteran - Other**

**Easterseals Southeastern Wisconsin-Military and Veterans Services** **414-449-4444**

<https://www.easterseals.com/our-programs/military-veterans/>

6737 W Washington St, Ste 4205  
West Allis, WI 53214

Locally, they have a number of different programs to help meet the needs of veterans and service members in our community.

**Midwest Veterans Closet** **847-354-2108**

<http://www.midwestveteranscloset.org/>

Free food and goods for active and veteran service members.

**Veteran's Crisis Line** **800-273-8255 Press 1**  
**Text to 838255**

<https://www.veteranscrisisline.net/>

Confidential toll-free hotline, online chat, or text for Vets in crisis and their families/friends.

**National Resource Directory**

<https://www.nationalresourcedirectory.gov/>

This online tool for wounded, ill, and injured Service Members, Veterans, their families, and those who support them provides access to more than 10,000 services and resources at the national, State, and local levels for recovery, rehabilitation, and community reintegration.

## **Veteran Transportation:**

**Disabled American Veterans** Transport Office: **414-384-2000 x41811**  
Ambulatory transport to Union Grove and Zablocki VA **262-993-4879** Local facilities



# Visual Impairments

## Advocacy:

**Blind or Visually Impaired Information and Services** 888-879-0017  
1 West Wilson St, PO Box 2659, Madison, WI 53701  
<https://scob.wisconsin.gov/>

## Blind and Visually Impaired Information and Services

**Wisconsin Office for the Blind and Visually Impaired** 888-879-0017  
Local: Kathleen Connell 414-227-4207  
<https://www.dhs.wi.gov/blind>

The government agency designated to provide assessment, training and information to adults with vision loss, their families and interested professionals.

## Eye Care:

**Eye Care America** 877-887-6327  
<https://www.aao.org/eyecare-america>

Multiple eye care programs for which individuals may qualify. They encourage on-line application for the programs if possible. Callers will be asked a series of questions to determine the program that provides the most appropriate eye care services.

## Vision Screenings:

**Prevent Blindness Wisconsin** 414-765-0505  
731 N Jackson St, #405, Milwaukee, WI 53202  
<https://wisconsin.preventblindness.org/>

## Glasses/Contact Lens:

**New Eyes for the Needy** 973-376-4903  
<https://new-eyes.org/>

**Note:** both local and online services now offer eyeglasses at lower costs. Many of the online providers will offer a selection you can try on before you make a final purchase. Try searching for “inexpensive eyeglasses.”

## Other:

**Be My Eyes** *continued next page*  
<https://bemyeyes.com/>

FREE mobile app designed to bring sight to the blind and visually impaired. With the press of a button, the app establishes a live video connection between blind and visually impaired users and sighted volunteers to solve challenges both big and small.

**Center for Deaf-Blind Persons** 414-481-7477  
8306 W Lincoln Ave, West Allis WI 53219 844-638-5800  
<https://www.deaf-blind.org>

**iCanConnect****844-638-5800**

National Deaf-Blind Equipment Distribution Program. Provides equipment and training for people with significant combined hearing and vision loss so they can stay connected.

**Low Vision Support Group****608-255-1166**

<https://wcblind.org/vision-services/support-groups/>

Monthly support meetings for sharing ideas on living with low or no vision, and speakers on vision related subjects. For current group offerings check the website above or call the number. Nearest current group is in Kenosha – call Tami at 262-925-6097.

**US Currency Reader Program****844-815-9388**

<https://www.bep.gov/services/currency-accessibility/us-currency-reader-program>

Currency readers are available to all U.S. citizens, or persons legally residing in the U.S. who are blind or visually impaired.

**Low Vision Aids:****American Foundation for the Blind****212-502-7600**

11 Penn Plaza, New York, NY 10001

<https://www.afb.org/>

Many resources and connections. Download free, accessible apps on their website at: <https://www.afb.org/blindness-and-low-vision/using-technology>

**Division of Vocational Rehabilitation****262-956-6930**

1516 S Green Bay Rd, Ste 100, Racine, WI 53405

<https://dwd.wisconsin.gov/dvr/>

Relating to employment seeking

**Hadley Institute for the Blind****847-446-8111**

700 Elm St, Winnetka, IL 60093-2554

<https://www.hadley.edu/>

**Independent Living Center – Society’s Assets****262-637-9128**

5200 Washington Ave, Racine, WI 53406

<https://www.societysassets.org/>

**National Federation of the Blind****410-659-9314**

200 E Wells St, Baltimore, MD 21230

<https://www.nfb.org>

**Vision Aware****800-232-5463**

<https://www.visionaware.org/>

Helps adults losing their sight continue to live full independent lives by providing information, step by step daily living techniques, service directories and a supportive online community.

**Vision Forward****414-615-0100**

912 N Hawley Rd

Milwaukee, WI 53213

<https://www.vision-forward.org/>

**Wisconsin Council of the Blind & Visually Impaired**      **608-255-1166**  
754 Williamson St  
Madison, WI 53703  
<https://www.wcblind.org>  
**800-783-5213**

**Wisconsin Dept of Health Services - Office for the  
Blind and Visually Impaired**      **888-879-0017**  
PO Box 7851  
Madison, WI 53703-7851  
<https://www.dhs.wi.gov/blind>

## **Recreational / Sports / Leisure / Arts Instruction:**

**ABLE – Audio and Braille Literacy Enhancement**      **414-286-3039**  
803 West Wells St  
Milwaukee, WI 53233  
<https://www.ablenow.org/>  
Providing alternative ways for people with print disabilities to read.

**Blind Outdoor Leisure Development (BOLD)**      **262-548-9114**  
Lion Ken Sosalla  
1764 Blackhawk Trl  
Waukesha, WI 53186  
<https://www.wisconsinbold.com/>

**Wisconsin-Center for the Blind and Visually  
Impaired**      **608-758-6100**  
1700 State St  
Janesville, WI 53546  
<https://www.wcbvi.k12.wi.us/>  
Adult summer program for individuals experiencing a vision loss.

**Wisconsin Lions Camp**      **715-677-4969**  
3834 County Rd A  
Rosholt, WI 54473  
<https://www.wisconsinlionscamp.com/>  
Summer camp programs for youth, family, and adults with disabilities.

**Wisconsin Talking Book and Braille Library**      **414-286-3045**  
813 W Wells St  
Milwaukee, WI 53233  
<https://dpi.wi.gov/talkingbooks>  
Lending library specializing in Talking Books - recorded magazines. No cost to consumer.



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Questions - Contact the ADRC  
**262-833-8777**  
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